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ACC API Announcements

Kia ora whānau,

The purpose of this email is to advise you that we have recently released updates to our [Inbound Documents API](#). This service has been available for just over 18 months and has recently been expanded.

For those not familiar with this product, here is a quick summary:

- This allows a connection to ACC to submit selected ACC documents (in PDF format and up to a maximum size of 20MB), with attached metadata.

Benefits to Providers:

- If they are using mail / email: Our solution means less manual handling of documents and supports improved turnaround time.
- If they are currently needing to use a mixture of submission methods: One submission mechanism through their Practice Management System makes things easier.
- If they are using third party solutions: There is no per-submission charge by ACC, and the size of a document accepted is 20MB compared to 3MB.
- This solution has a privacy benefit in that less staff members will need to view or handle the documents.

What has changed?

- For our existing adopters of this product we made a minor (non-breaking) version change (v1.2) where we extended the number of documents from 7 to just under 100. The specification document is here: [Inbound Documents API Software Specification v1.2](#)
- We have also recently released a new major (breaking) version (v2.0) that we recommend all existing adopters and any new customers adopt going forward. This version now supports just under 500 ACC document types to be submitted. The scope of documents now supported covers all most commonly processed claim documents (excluding sensitive claim documents which are currently not supported). The full list of documents is available [here](#). In addition, we have added some additional validation rules to ensure the metadata received enables efficient internal processing. The specification document is here: [Inbound Documents API Software Specification v2.0](#)

Any questions?

Please reach out to Digital Operations at digitaloperations@acc.co.nz who can provide further information if you are interested in connecting to this service.

Thanks,

Nathan Bramley

Product Owner – ACC Provider Consumed Services