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He Whakaora.
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Digital Operations

Dear PMS Vendors and Software Developers,

We would like to extend our appreciation for your ongoing collaboration and support throughout this year.

During the upcoming Christmas and New Year period, our Digital Operations team will be operating with reduced staff. Please note that any outages or issues in the production environment will receive immediate attention and priority handling.

While we appreciate all of your queries, responses to non-urgent inquiries from developers in compliance may experience delays. Rest assured, we'll assist with these matters promptly upon our return in the new year.

Thank you for your understanding and cooperation during this time. Wishing you a very Merry Christmas and a successful New Year ahead!

Ngā mihi

ACC Digital Operations