



He Kaupare. He Manaaki.  
He Whakoora.  
prevention. care. recovery.

# Digital Operations

## Extra support for ACC patients until 10 April 2023

Kia orā e te whānau

### This message is relevant for:

**General Practitioners, Nurses, Nurse Practitioners, Physiotherapists, Osteopaths, Chiropractors, Occupational Therapists, Podiatrists and Hand Therapists in the Northland, Hawke's Bay and Tairāwhiti regions.**

We were recently in touch regarding new codes to cover the cost of co-payments for our clients following Cyclone Gabrielle and the other recent adverse weather events, in Hawke's Bay, Tairāwhiti and Northland. This was for the period 19 February to 19 March 2023.

### What happens after 19 March 2023

We will continue to cover the cost of co-payments for those who are not able to be in their normal place of residence from the Hawke's Bay, Northland or Tairāwhiti regions due to the cyclone and other recent adverse weather events.

This cover is for all ACC related health care support, both in person and via telehealth, for General Practice and Allied Health services **until 10 April 2023.**

If you have any questions, please contact [DigitalOperations@acc.co.nz](mailto:DigitalOperations@acc.co.nz).

Ngā mihi  
Marie Mamea-Crawford  
**ACC Digital Operations**