



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Digital Operations

Kia ora whānau,

The purpose of this email is to follow up on the notification sent Friday 28th of April regarding a new ACC45 claim number format.

Firstly, for those that have already submitted their response – thank you, we will be in touch with further details or clarify any questions. You can now disregard this email.

For those that have not – we kindly ask that you complete this as soon as possible. Important to note, the survey should only take approximately 5 to 10 minutes to complete.

[Survey link](#)

We are now looking for all responses to be submitted by **5pm on Monday 15th of May 2023**. We'll be actively following up with anyone we haven't heard from, after this time.

Any further queries can be directed to digitaloperations@acc.co.nz

Ngā mihi,

Marie Mamea-Crawford
ACC Digital Operations
