



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Digital Operations

Kia ora whānau,

You may be aware there are upcoming changes to the format of the ACC45 Claim Number.

Based on trends we expect to run out of numbers in our current format in the next couple of years. To prepare for this, we will be making changes to the ACC45 number format so that we can continue to support our clients and providers being able to lodge future ACC45 claims.

As a PMS/SW vendor whose product is used for ACC activity in the NZ Health Sector, we are looking to understand how this might impact you and your system.

We've created a simple, short survey below to understand your ability to support the changes (if required) to continue to work with us.

[Survey link](#)

Hearing from you as soon as possible is critical for us to be able to support the change.

Please complete the survey by **5pm on Thursday 11th of May 2023**. We'll be actively following up with anyone we haven't heard from, or those that need further information.

Any further queries can be directed to digitaloperations@acc.co.nz

Ngā mihi,

Marie Mamea-Crawford
ACC Digital Operations