He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Digital Operations

Kia ora,

We are emailing you in regards to the email sent to you on Wednesday 13 March 2024 advising you that we're moving our external API gateway from APIGEE to MuleSoft, which is used for managing our external API products within ACC.

Since that information was shared, we have had to amend our delivery plan slightly, and would like to inform you of these changes.

RE: MuleSoft endpoints in production

In our original message, we provided an indication that we planned to release the MuleSoft endpoints to our production environment on **Wednesday 20 March 2024**, however due to some issues encountered we were unable to complete the release successfully.

We are currently working through the issues and aim to make the API products available in production within the next month. Once we have a release date confirmed we will be in touch again to let you know.

Confirming access to the end points in the compliance environment are not impacted.

RE: Deadline for all external consumers to have made changes in production

We originally asked that all changes were accommodated in production by **Saturday 31 August 2024**. We appreciate that this timeframe is fairly short, and have received feedback understanding our ability to extend the timeframe. We can confirm the deadline has now moved to **Monday 31 March 2025**. We still encourage you to adopt the required changes as soon as reasonable, this allows us to manage the operational change most effectively on our side, confirming we will not be extending the timeline again.

To recap the key messages previously shared:

This change enables us to offer products in line with our strategic direction and is required to support future investment.

Key changes:

- **Compliance and production endpoints are changing**. The host (domain) for our production and compliance endpoints are changing for all Provider APIs. The resource paths will remain unchanged.
- **Digital Certificate error messages**. Some changes to our error messages, specifically that relate to authentication.

- **Compliance testing.** The new endpoints are already available in our compliance environment. We encourage you to test connectivity to our APIs using our new compliance endpoints prior to adopting the production endpoints.

Important: No changes we are introducing will impact existing active services immediately. We will support both APIGEE and MuleSoft API variants in parallel. We do however, expect these changes to be accommodated in line with the timeframes described below, before we look to decommission any connections.

Health New Zealand - Te Whatu Ora Districts requiring IP whitelisting
Certain Health New Zealand technology environments do not permit outbound connections to unknown domains. The change to our domains means that they will now resolve to a new set of IP addresses. If your environment has required IP whitelisting to connect to our APIs in the past, and if you are unable to connect to our new domains, we recommend you contact our Digital Operations team.

Email: digitaloperations@acc.co.nz

Developer Resource Centre
Our ACC Developer Resource Centre website, where we market and enable connection to our products, will be updated later this year to provide an improved user interface with the benefit of being integrated with our MuleSoft API products.

Link: https://developer.acc.co.nz/

Where do I go with any questions or to learn more?
For more detailed information on what to expect from these changes, visit the dedicated page on the ACC Development Resource Centre.

Link: https://developer.acc.co.nz/external-api-gateway-migration

If you have any questions or concerns, contact our Digital Operations team.

Email: digitaloperations@acc.co.nz

Ngā mihi nui,

Nathan Bramley
ACC Provider Consumed Services Product Owner