Kia ora,

The purpose of this email is to notify you that we're moving our external API gateway from APIGEE to MuleSoft, which is used for managing our external API products within ACC. This change enables us to offer products in line with our strategic direction and is required to support future investment. As a consumer of these products, you need to be aware of what this change means for you.

Key changes:

- **Compliance and production endpoints are changing**. The host (domain) for our production and compliance endpoints are changing for all Provider APIs. The resource paths will remain unchanged.
- **Digital Certificate error messages**. Some changes to our error messages, specifically that relate to authentication.
- **Compliance testing.** The new endpoints are already available in our compliance environment. We encourage you to test connectivity to our APIs using our new compliance endpoints prior to adopting the production endpoints.

Important: No changes we are introducing will impact existing active services immediately. We will support both APIGEE and MuleSoft API variants in parallel. We do however, expect these changes to be accommodated in line with the timeframes described below, before we look to decommission any connections.

Health New Zealand - Te Whatu Ora Districts requiring IP whitelisting
Certain Health New Zealand technology environments do not permit outbound connections to unknown domains. The change to our domains means that they will now resolve to a new set of IP addresses. If your environment has required IP whitelisting to connect to our APIs in the past, and if you are unable to connect to our new domains, we recommend you contact our Digital Operations team.

Email: digitaloperations@acc.co.nz

Developer Resource Centre
Our ACC Developer Resource Centre website, where we market and enable connection to our products, will be updated later this year to provide an improved user interface with the benefit of being integrated with our MuleSoft API products.

Link: https://developer.acc.co.nz/

What are the timelines?
We are planning to make the new versions of all Provider API products available in production from **Wednesday 20 March 2024**. These products will also be available in compliance for connection and verification testing in a non-production environment from this date. We are asking all external consumers to have accommodated the changes in production by **Saturday 31 August 2024**.

Where do I go with any questions or to learn more?
For more detailed information on what to expect from these changes, visit the dedicated page on the ACC Development Resource Centre.

Link: https://developer.acc.co.nz/external-api-gateway-migration

If you have any questions or concerns, contact our Digital Operations team.

Email: digitaloperations@acc.co.nz

Ngā mihi nui,

Nathan Bramley
ACC Provider Consumed Services Product Owner