ACC He Kaupare. He Manaaki. He Whakaora. prevention. care. recovery.

Digital Operations

Kia ora

We'd like to provide you with an update to the information we sent on 17 November.

Now is the best time to adopt our digital solutions, if you haven't already, before our legacy services are impacted by the closure of our data centre in June 2021.

Adopting all the relevant APIs for your customers will help both you and your customers by providing only one registration process, one user experience, and one location for all ACC services within your system.

We ask that you begin encouraging those customers who aren't already using the APIs to check their ACC services are up to date, if you haven't already.

Updates to impacted services

There have been some changes to how services will be impacted since our last update:

SOAP submissions

We can now confirm that SOAP submissions will still be available after June 2021, however, we will not be supporting the SOAP entry point. We encourage all SOAP users to include APIs in their investment roadmap, as we provide support for APIs and will continue to invest in their development.

eBusiness Gateway

Services supported by the eBusiness Gateway will no longer be available from June 2021. We're investigating an alternative, standalone tactical solution to replace services supported by the eBusiness Gateway. This solution has not been identified and we're currently unable to advise when it will be available. We'll update you on our progress with this solution in our next update to you in early February.

Claim API – version 3

Version 3 of our claim API will be ready for you to make available to your customers by the end of March 2021 – this is a breaking change.

This version will mitigate the risk of your customers running out of claim numbers. A new auto-numbering service will save you the time you spend on the current manual process.

Invoice API – update

We're also updating our invoice API – this is a non-breaking change. The API will be available for you to begin testing with by the end of January.

We aim to start issuing your customers eight-digit PO numbers by June 2021. You should aim to update your system to accept eight-digit POs and check that your customers have adopted the updated version, so they can continue to receive ACC PO numbers.

ACC has run out of the seven-digit purchase order (PO) numbers that are issued to your customers. Our systems are now using eight-digit PO numbers *internally*, but we continue to issue seven-digit PO numbers to your customers. We realise that you may need time to change your systems to accept eight-digit PO numbers, if your system captures this in a separate fixed-length field. We have also updated the PO number field in our invoice API to accommodate eight-digit numbers.

Documents to ACC API

We're looking to bring you a new API in mid-January – Documents to ACC.

This API will initially allow for your customers to send us seven different document types and will be extended to allow for additional document types in June 2021. We will let you know when this API becomes available on the Developer Resource Centre.

Sandbox

We've also recently made a Sandbox tool available to you. This will help you with the testing and development of our APIs.

The Sandbox complements our Compliance environment by allowing you to use dummy data that is not linked to ACC's back-end systems. Our Compliance environment gives you the chance to make your finishing touches – using real data and mimicking the production experience.

*Please see the **updated** table of impacted services and replacement APIs on our [Developer Resource Centre](#).*

Learn more in our webinar

We recently hosted webinars for PMS vendors to ask questions and learn more about:

- what services are being replaced
- how APIs are functioning for current users
- what's required to continue using ACC services
- how we can help with planning and support
- what new solutions will soon be available

Watch the webinar [here](#).

Password: ACCdigital2020!

Keep an eye out on our [Developer Resource Centre](#) where you'll be able to find answers to the questions asked in the webinars. If you feel there may be value in further webinars, please [let us know](#) and advise what subjects you might like us to focus on.

Please share this information with any colleagues who may need to know. You can expect another update from us in early February. If you have any questions in the meantime, please [contact us](#) at your convenience.

We'd like to wish you a happy holiday and thank you for your continued efforts.

Nāku noa, nā