

Accident Compensation Commission

Medical Certificate API

Software specification

Version 1.0, 23 March 2018

Key changes since last published version

Where	Change
throughout: UI suggestions	Added the user-interface name previously published in a separate mapping document; this document only contains those not in the Core specification. The row labelled 'UI suggestion' shows what a user might think the field is for, and what con-tent to expect.
throughout: structure	removed the code translation specification, which is now in section 5 of the Core specification; expanded section 2 to make 6 sections
section 4.1	claim number now fully defined in the Core specification.

Table of contents

1		Medical certificate API : overview	5
	1.1	Payload structure	6
	1.2	, Validate and map the request	6
2		Form	
2			
	2.1	Form number	7
3		Provider	7
	3.1	Provider's identifiers and declaration date	7
	3.1.1	Provider identifier	. 7
	3.1.2	Provider's type	7
	3.1.3	Practice name	. 7
	3.1.4	Organisation	8
	3.1.5	Facility	8
	3.2	Provider's name	8
	3.2.1	Provider's first name	8
	3.2.2	Provider's middle name or initials	
	3.2.3	Provider's family name	8
	3.3	Provider's address	9
	3.3.1	Address type	9
	3.3.2	Address line 1	9
	3.3.3	Address line 2	9
	3.3.4	Suburb	9
	3.3.5	Town or city	9
	3.3.6	Postcode 1	10
	3.3.7	Country 1	10
	3.4	Provider's contact details1	.0
	3.4.1	Provider's email address 1	10
	3.4.2	Mobile phone number 1	LO
	3.4.3	Work phone number 1	10
	3.4.4	Home phone number 1	۱1
	3.5	Declaration date1	.1
	3.5.1	Provider's declaration date 1	1
4		Patient1	2
	4.1	Claim number1	.2
	4.2	Patient name and details1	.2
	4.2.1	NHI number 1	12
	4.2.2	First name1	12
	4.2.3	Middle names or initials 1	12
	4.2.4	Family name1	12

	4.2.5		
	4.2.6	Date of the accident (date of injury)	
	4.3	Patient's contact details	13
	4.3.1	Email address	
	4.3.2	Mobile phone number	
	4.3.3	Work phone number	
	4.3.4	Home phone number	
	4.4	Patient's address	14
	4.4.1	Address type	
	4.4.2	Address line 1	14
	4.4.3	Address line 2	
	4.4.4	Suburb	14
	4.4.5	Town or city	15
	4.4.6	Postcode	
	4.4.7	Country	15
5		Injury diagnoses	15
	5.1	Injury diagnosis	15
	5.1.1	Diagnosis action	15
	5.1.2	Primary diagnosis indicator	16
	5.1.3	Diagnosis date	16
	5.1.4	Diagnosis coding system	16
	5.1.5	Diagnosis code	16
	5.1.6	Diagnosis description	17
	5.1.7	Laterality	
	5.1.8	Diagnosis comment	17
6		Fitness for work	18
	6.1	Background	18
	6.2	Work capacity period	19
	6.2.1	Type of incapacity	
	6.2.2	Start date	
	6.2.3	End date	
	6.2.4	Comment for an off-work period	20
	6.2.5	Comment for a restricted-work period	
	6.2.6	Hours per day	
	6.2.7	Days per week	
		Physical restrictions	
	6.3	Date when the patient can return to normal work	22
	6.4	Review date	
7		Help and contact details	
'	7 1		
	7.1	Returning to work assistance	
	7.1.1	Whether help is needed	
	7.1.2	Support at work, or clinical review	
	7.2	Help for the patient	
	7.2.1	What help the patient needs	
	7.2.2	Further comment	
	7.3	Contact the provider	
	7.3.1	Whether ACC should contact the provider	
		Who should make contact	25
	7.3.2	Who should make contact	
	7.3.3	When ACC should contact the provider	25
	-		25 25

1 Medical Certificate API: Overview

This document specifies the API for submitting a medical certificate request for processing by the eGateway. A medical certificate relates to an existing ACC45 claim request. The endpoint is:

POST/claims/medical-certificates

The Change diagnosis specification describes how vendors can add a new diagnosis to a claim that has been submitted, or change or delete an existing diagnosis.

This document specifies:

- fields used only in this API
- variations and extensions to the core specifications, overriding the common validations
- user interface suggestions for fields where this is not given in the core specification.

For all other details, please refer to the Core specification.

In sections 3-7, the 'UI suggestion' value shows what a user might think the field is intended for, and what content to expect. It's not a required standard—the user experience is up to you.

The API specifies the following dates, in the order given. Limits are included for all these dates except the review date:

Earlier limit	Date of	Later limit	Section
1900-01-01	declaration	current date	3.5
1900-01-01	patient's birth	declaration	4.2.5
patient's birth	accident	declaration	4.2.6
1972-01-01	accident	declaration	4.2.6
accident	diagnosis	declaration	5.1.3
current date (exclusive)	review	-	6.3

Table 1 Sequence of dates

1.1 Payload structure

The API payload comprises the following structures:

Structure	includes	Instances allowed	See section
Form		one	2
Provider	(with vendor details)	one	3
	provider's address	one	3.3
Patient		one	4
	patient's address	one	4.4
Injury diagnoses		0-20	5
Fitness to work		one	6
	periods of time off work or on restricted work	0-3	6.2
Work details	help and contact	one	7

Table 2 Medical certificate request overview

1.2 Validate and map the request

The rest of this document describes the validation rules and user-interface suggestions specific to this API.

See the Core specification section 3, Standard behaviour, section 4, Common input for submissions, and section 5 Translate read or SNOMED codes, for all details not specified here.

2 Form

2.1 Form number

The API constructs the form fields for the ACC18 XML, creating a unique identifier, medicalCertificateId.

The API stores form numbers in a database, and verifies that no form number is repeated for a given provider.

3 Provider

The digital certificate identifies the provider.

3.1 Provider's identifiers and declaration date

3.1.1 Provider identifier

API JSON	<pre>medicalCertificate/provider/details/providerId</pre>
Required?	Yes
Note	A unique identifier for the provider, either the ACC number or the HPI.
	Core

3.1.2 Provider's type

API JSON	<pre>medicalCertificate/provider/details/providerTypeCode</pre>
Required?	Yes
Note	Core

3.1.3 Practice name

API JSON	medicalCertificate/vendor/practiceName	
Required?	Yes	
Note	Core	

3.1.4 Organisation

API JSON	N medicalCertificate/vendor/hpiOrganisationNumber	
Required?	Yes	
Note	Core	

3.1.5 Facility

API JSON	<pre>medicalCertificate/vendor/hpiFacilityNumber</pre>
Required?	Optional
Note	Core

3.2 Provider's name

3.2.1 Provider's first name

API JSON	<pre>medicalCertificate/provider/details/firstName</pre>	
Required?	Yes	
Note	Core	

3.2.2 Provider's middle name or initials

API JSON	<pre>medicalCertificate/provider/details/middleName</pre>	
Required?	Optional	
Note	Core	

3.2.3 Provider's family name

API JSON	<pre>medicalCertificate/provider/details/surname</pre>
Required?	Yes
Note	Core

3.3 Provider's address

Although legacy systems allow two addresses, Residential and Postal, the API allows just one and makes it mandatory.

3.3.1 Address type

API JSON	<pre>medicalCertificate/provider/address/type</pre>
Required?	Yes
Note	Core

3.3.2 Address line 1

API JSON	<pre>medicalCertificate/provider/address/line1</pre>
Required?	Yes
Note	Core

3.3.3 Address line 2

API JSON	<pre>medicalCertificate/provider/address/line2</pre>
Required?	Optional
Note	Core

3.3.4 Suburb

API JSON	<pre>medicalCertificate/provider/address/suburb</pre>
Required?	Optional
Note	Core

3.3.5 Town or city

API JSON	<pre>medicalCertificate/provider/address/city</pre>
Required?	Yes
Note	Core

3.3.6 Postcode

API JSON	<pre>medicalCertificate/provider/address/postCode</pre>
Required?	Yes
Note	Core

3.3.7 Country

API JSON	<pre>medicalCertificate/provider/address/country</pre>
Required?	Yes
Note	Core

3.4 Provider's contact details

3.4.1 Provider's email address

API JSON	<pre>medicalCertificate/provider/contact/emailAddress</pre>
Required?	Optional
Note	Core

3.4.2 Mobile phone number

API JSON	<pre>medicalCertificate/provider/contact/mobilePhone</pre>
Required?	Optional
Note	Core

3.4.3 Work phone number

API JSON	<pre>medicalCertificate/provider/contact/workPhone</pre>
Required?	Optional
Note	Core

	•
API JSON	<pre>medicalCertificate/provider/contact/homePhone</pre>
Required?	Optional
Note	Core

3.4.4 Home phone number

3.5 Declaration date

3.5.1 Provider's declaration date

API JSON	<pre>medicalCertificate/declaration/providerDeclaration</pre>
Required?	Yes
Note	See also Table 1.
	Core

4 Patient

4.1 Claim number

API JSON	medicalCertificate/claimNumber
Required?	Optional
Note	Core, section 4.4.1.
	The claim number is optional, in case the vendor doesn't yet know it.

4.2 Patient name and details

4.2.1 NHI number

API JSON	<pre>medicalCertificate/patient/details/nhi</pre>
Required?	Optional
Note	Core

4.2.2 First name

API JSON	<pre>medicalCertificate/patient/details/firstName</pre>
Required?	Yes
Note	Core

4.2.3 Middle names or initials

API JSON	<pre>medicalCertificate/patient/details/middleName</pre>
Required?	Optional
Note	Core

4.2.4 Family name

API JSON	<pre>medicalCertificate/patient/details/surname</pre>
Required?	Yes
Note	Core

4.2.5 Date of birth

API JSON	<pre>medicalCertificate/patient/details/dateOfBirth</pre>
Required?	Yes
Note	Core

4.2.6 Date of the accident (date of injury)

API JSON	<pre>medicalCertificate/patient/details/accidentDate</pre>
Required?	Yes
Note	Core

4.3 Patient's contact details

4.3.1 Email address

API JSON	<pre>medicalCertificate/patient/contact/emailAddress</pre>
Required?	Optional
Note	Core

4.3.2 Mobile phone number

API JSON	<pre>medicalCertificate/patient/contact/mobilePhone</pre>
Required?	Optional
Note	Core

4.3.3 Work phone number

API JSON	<pre>medicalCertificate/patient/contact/workPhone</pre>
Required?	Optional
Note	Core

4.3.4 Home phone number

API JSON	<pre>medicalCertificate/patient/contact/homePhone</pre>
Required?	Optional
Note	Core

4.4 Patient's address

4.4.1 Address type

API JSON	<pre>medicalCertificate/patient/address/type</pre>			
Required?	Yes			
Note	Core			

4.4.2 Address line 1

API JSON	<pre>medicalCertificate/patient/address/line1</pre>		
Required?	Yes		
Note	Core		

4.4.3 Address line 2

API JSON	<pre>medicalCertificate/patient/address/line2</pre>	
Required?	Optional	
Note	Core	

4.4.4 Suburb

API JSON	<pre>medicalCertificate/patient/address/suburb</pre>	
Required?	Optional	
Note	Core	

4.4.5 Town or city

API JSON	<pre>medicalCertificate/patient/address/city</pre>	
Required?	Yes	
Note	Core	

4.4.6 Postcode

API JSON	<pre>medicalCertificate/patient/address/postCode</pre>		
Required?	Yes		
Note	Core		

4.4.7 Country

API JSON	<pre>medicalCertificate/patient/address/country</pre>	
Required?	Yes	
Note	Core	

5 Injury diagnoses

This component is optional. If it is present, it must include at least one injury diagnosis. The API accepts up to 20 diagnoses.

5.1 Injury diagnosis

5.1.1 Diagnosis action

API JSON	medicalCertificat	<pre>medicalCertificate/diagnosis/diagnosisAction</pre>		
Required?	Yes			
Note	See also the core specifications			
Error conditio	'n	Code	Message	
20 diagnoses already present		400	A medical certificate cannot include more than	

5.1.2 Primary diagnosis indicator

<pre>medicalCertificate/diagnosis/primaryDiagnosisIndicator</pre>		
Yes		
See also the core specifications		
Error condition		Message
20 diagnoses already present		A medical certificate cannot include more than 20 diagnoses.
This field is True for another diagnosis		Exactly one diagnosis must be selected as primary.
No diagnosis has this field set to True		Exactly one diagnosis must be selected as primary.
	Yes See also the core spec n already present ue for another diagnosis	Yes See also the core specifications n Code already present 400 ue for another diagnosis 400

5.1.3 Diagnosis date

The API sets this to the current date.

5.1.4 Diagnosis coding system

API JSON	<pre>medicalCertificate/diagnosis/diagnosisCodeType</pre>		
Note	See also the core specifications		
Error condition	I	Code	Message
20 diagnoses already present		400	A medical certificate cannot include more than 20 diagnoses.

5.1.5 Diagnosis code

medicalCertificat	e/diagnos:	is/diagnosisCode		
See also the core spe	cifications			
The Claim API allows	20 characte	ers. For coding system 1 (Read code or SNOMED):		
• a read code contains exactly 5 characters, which must be alphanumeric, that is letters and digits, with a '.' also allowed				
• a SNOMED code is 6-18 digits long, with digits only.				
A SNOMED code is too long for the ACC18 DiagnosisCode, but the validated, translated request has the translated read code, which is only 5 characters.				
See also the core spe	cifications			
n	Code	Message		
20 diagnoses already present		A medical certificate cannot include more than 20 diagnoses.		
	 See also the core spectrum The Claim API allows a read code contrum letters and digits a SNOMED code A SNOMED code is to translated request has see also the core spectrum 	 a read code contains exactly letters and digits, with a '.' a a SNOMED code is 6-18 digit A SNOMED code is too long for t translated request has the trans See also the core specifications Code 		

	•	•				
API JSON	medicalCertific	<pre>medicalCertificate/diagnosis/diagnosisDescription</pre>				
Note		If a SNOMED code is entered, and the SNOMED->read code translation succeeds, the content of this field is replaced (possibly truncated).				
	See also the core s	See also the core specifications				
Error condit	tion	Code	Message			
20 diagnoses already present		400	A medical certificate cannot include more than 20 diagnoses.			

5.1.6 Diagnosis description

5.1.7 Laterality

API JSON	<pre>medicalCertificate/diagnosis/diagnosisSide</pre>
Note	Core

5.1.8 Diagnosis comment

API JSON	<pre>medicalCertificate/diagnosis/diagnosisComment</pre>	
Required?	Optional	
Note	Core	

6 Fitness for work

6.1 Background

The Claim and MedCert APIs both accept two kinds of time period, when a patient either cannot work, or can work only with restrictions. As required, the APIs define these periods as follows:

Work capacity setting	Claim	MedCert
Maximum number of time periods	2	3
time off work	0 or 1 period allowed	0 or 1 period allowed
specified by	start date + number of days	start and end dates
other options	-	comment
time on restricted work	0 or 1 period allowed	0, 1, or 2 periods allowed
specified by	start and end dates	start and end dates
other options	alternative work type code	type (enum—not code table)
	physical restrictions (11), with one comment included	physical restrictions (11), comment not included
	hours per day (integer)	hours per day (decimal)
	(days per week assumed)	days per week
	-	other comment
Maximum combined time, in days	14	no fixed limit

Table 3 Work capacity variations

The limited-work time periods can occur in any order, and:

- are contiguous (no overlaps, no gaps)
- start no earlier than the accident date
- end on the day before the patient returns to normal work.

The medical certificate API allows up to three time periods of time off work or on restricted work, unconditionally. That is, all periods are optional, assuming that if no period of time off work or time on restricted work is specified, the patient is fit to resume normal work the next day.

6.2 Work capacity period

If a period is defined, all its elements are required.

6.2.1 Type of incapacity

API JSON	<pre>medicalCertificate/workCapacity/incapacityType</pre>		
Required?	Yes		
Note	See also the core specifications		
Error conditio	'n	Code	Message
Fullyunfitfo noWorkCount	prwork is selected and > 1	400	You can only propose one time period when the patient is fully unfit for work.
If Fitforsele and someWork	ctedwork is selected Count > 2	400	You can only propose two time periods when the patient is fit for selected work.

6.2.2 Start date

API JSON	<pre>medicalCertificate/workCapacity/incapacity/incapacityDateRange/f te</pre>		
Required?	Yes		
Note	See also the core specifications		
Error condition	n	Code	Message
	om date (in date order) is ne earliest to date + 1	400	The start date of the second period must be the day after the end date of the earliest period.
	date (in date order) is ne second to date + 1	400	The start date of the last period must be the day after the end date of the middle period.

6.2.3 End date

API JSON	<pre>medicalCertificate/workCapacity/incapacity/incapacityDateRange/toDate</pre>
Required?	Yes
Note	Core

6.2.4 Comment for an off-work period

API JSON	<pre>medicalCertificate/workCapacity/incapacity/incapacityComments</pre>		
UI suggestion	Fully unfitcomment		
Required?	Required if Fullyunfitforwork is true, otherwise not permitted		
Data type	string		
Limit	1-255 characters		
Note	This comment is only for an off-work period, and is mandatory.		
Error condition		Code	Message
. ,	type for this period is work, but this field is	400	This field is required if the patient is fully unfit for work.
	type for this period is edwork, but this field is	400	This field is not allowed if the patient is fit for selected work.

6.2.5 Comment for a restricted-work period

API JSON	<pre>medicalCertificate trictionComment</pre>	e/workCap	acity/incapacity/selectedAlternativeWorkres
UI suggestion	Fit for some workco	mment	
Required?	Optional if Fitforse	lectedwor	k is true, otherwise not permitted
Data type	string		
Note			
Error condition	l	Code	Message
1 /	type for this period is rwork, but this field is	400	This field is only allowed when the patient is fit for selected work.

API JSON	<pre>medicalCertificate/workCapacity/incapacity/selectedAlternativeWork/re strictedHoursPerDay</pre>		
UI suggestion	The patient is fit to work X hours per day		
Required?	Optional		
Data type	decimal		
Range	0.50-16.00		
Note			
Error condition		Code	Message
Invalid format		400	This value must be a decimal number.
	edwork is true and this than 2 decimal places, e range	400	When the patient is fit for selected work, this value must be a number with two decimal places. It must be at least half an hour, 0.50, and no more than 16.00 hours.
Fullyunfitfor field is present	rwork is true and this	400	This field is only allowed when the patient is fit for selected work.

6.2.6 Hours per day

6.2.7 Days per week

API JSON	<pre>medicalCertificate/workCapacity/incapacity/selectedAlternativeWork/re strictedDaysPerWeek</pre>		
UI suggestion	The patient is fit to work X days per week		
Required?	Optional		
Data type	integer		
Range	1-7		
Note			
Error condition		Code	Message
	edwork is true, and the ween 1 and 7 inclusive	400	When the patient is fit for selected work, this value must be a whole number, from 1 to 7 inclusive.
Fullyunfitfor field is present	work is true and this	400	This field is only allowed when the patient is fit for selected work.

<pre>medicalCertificate/workCapacity/incapacity/selectedAlternativeWork/ph ysicalRestrictions/restriction</pre>			
Physical restrictions, if relevant			
Optional if Fitforse	Optional if Fitforselectedwork is true, otherwise not permitted.		
string			
List: (Lifting, Posture, Heavy Physical, Repetition, Vibration, Temperature, Driving, Prolonged Sitting, Prolonged Walking, Prolonged Standing, Other)			
Any of the listed items can be selected once, up to 11 choices.			
	Code	Message	
work is true for this ast one restriction is	400	This field is only allowed when the patient is fit for selected work.	
e enum list	400	This value must be one of [Other, Prolonged Walking, Vibration, Prolonged Sitting, Driving, Posture, Heavy Physical, Repetition, Temperature, Lifting, Prolonged Standing].	
	ysicalRestriction Physical restrictions, Optional if Fitforse string List: (Lifting, Posture Prolonged Sitting, Pro Any of the listed iten	ysicalRestrictions/restrict Physical restrictions, if relevant Optional if Fitforselectedwor string List: (Lifting, Posture, Heavy Phy Prolonged Sitting, Prolonged Wa Any of the listed items can be se Code work is true for this 400 ast one restriction is	

6.2.8 Physical restrictions

6.3 Date when the patient can return to normal work

The API sets the value of this field, medicalCertificate/workCapacity/returnToNormalWorkDate.

6.4 Review date

Error condition		Code	Message	
	See also the core specifications			
Note The date when ACC should check whether the patient is recovering		whether the patient is recovering as expected.		
Format	YYYY-MM-DD			
Data type	string date	string date		
Required?	Optional			
UI suggestion	Next visit to provider	date		
API JSON	medicalCertificate	e/workCapa	acity/reviewIncapacityDate	

7 Help and contact details

7.1 Returning to work assistance

7.1.1 Whether help is needed

API JSON	medicalCertificate	/workCapa	acity/returnToWork/assistanceRequired
UI suggestion	Is return to work assis	tance requ	iired?
Required?	Yes		
Data type	string		
Format	enum (False, True)		
Note	The question in the legacy user interface is 'Return to work assistance required? Yes/No'.		
Error condition		Code	Message
Value not in the enum list		400	This value must be one of [False, True].

7.1.2 Support at work, or clinical review

API JSON	medicalCertificate,	/workCapa	acity/returnToWork/assistanceType
UI suggestion	Support needed to sta fitness for work neede	•	or return to work, or Clinical review of the patient's
Required?	Required if assistanc		d is true;
Data type	string		
Format	enum (needSupport, r	needClini	calReview)
Note	 The legacy user interface allows exactly one of the following options to be ticked: 'Support needed to stay at work / return to work' 'Clinical review of patient's fitness for work needed'. 		
Error condition		Code	Message
assistanceReq field is not prese	uired is true and this ent	400	This field is required when assistanceRequired is true.
Value not in the enum list		400	This value must be one of [needSupport, needClinicalReview].
assistanceReq question is answ	uired is false, but this vered	400	This field is not allowed when assistanceRequired is false.

7.2 Help for the patient

7.2.1 What help the patient needs

API JSON	<pre>medicalCertificate/workCapacity/accAssistance/issuesDetails</pre>			
UI suggestion	What complications or other issues are affecting recovery or rehabilitation?			
Required?	Optional			
Data type	string			
Limit	1-255			
Note	'MakingExpectedProgress' is true if the patient is recovering as expected, and is exclusive with issuesDetails.			

7.2.2 Further comment

API JSON	<pre>medicalCertificate/workCapacity/accAssistance/otherComments</pre>
UI suggestion	What other assistance is needed that the patient should discuss with a case manager? (for instance equipment, home help, transport)
Required?	Optional
Data type	string
Limit	1-255 characters
Note	The legacy user interface question is about 'other assistance' Y/N question). This field is available whether makingExpectedProgress is true or false.

7.3 Contact the provider

7.3.1 Whether ACC should contact the provider

API JSON	medicalCertificate	/workCapa	acity/contactRequired
UI suggestion	ACC to contact me		
Required?	Yes		
Data type	string		
Format	enum (False, True)		
Note	True if the provider wants an ACC case manager to make contact		
Error condition		Code	Message
Value not in the enum list 400		400	This value must be one of [False, True].

7.3.2 Who should make contact

The API sets the value of this field to 'Case Manager' in all cases:

MedicalCertificate/WorkDetail/AdditionalWorkDetail/CaseManagerContact/ContactAppointm
ent/ContactPerson

7.3.3 When ACC should contact the provider

API JSON	medicalCertificate,	/workCapa	acity/accContact/anyDay
UI suggestion	Any day		
Required?	Required if WorkCapac	ity/cont	actRequired is true
Data type	string		
Format	enum (False, True)		
Note	True if the provider has chosen 'any day'		
Error condition		Code	Message
contactRequir is present	ed is false but this field	400	This field is only allowed if contactRequired is true.
contactRequired is true but this value is not in the enum list		400	This value must be one of [False, True].

7.3.4 On which day or days ACC should contact the provider

API JSON	medicalCertificate	/workCapa	acity/accContact/preferredContactDay	
UI suggestion	Specific weekday(s)			
Required?	Required if:			
	• contactRequire	d is true, a	nd	
	• anyDay is false.			
	Not permitted if contactRequired is false or anyDay is true.			
Data type	string			
Format	list: Monday, Tuesday, Wednesday, Thursday, Friday			
Note	At least one day must be selected, more than one may be selected			
Error condition		Code	Message	
contactRequinitem is selected	red is false but a list I	400	This field is only allowed if contactRequired is true.	
anyDay is true l selected	out a list item is	400	This field is not allowed when anyDay is true.	
contactRequired is true and anyDay is false, but no list item is selected		400	At least one of [Monday, Tuesday, Wednesday, Thursday, Friday] must be selected.	

7.3.5 Contact comments

API JSON	<pre>medicalCertificate/workCapacity/accContact/contactComments</pre>		
UI suggestion	Contact method, time, or message		
Required?	Optional if contactRequired is true		
Data type	string		
Limit	1-255 characters		
Note	The user interface question is about 'contact method'.		
contactRequir is present	red is false but this field 400 This field is only allowed if contactRequired is true.		