

Common (Core) API Specification

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CHANGES SINCE V1.0

/ersion	Where	Change
	section 1.1.4 & section 2.5.2	added the code-tables API
	section 3.2.2	new 'Invalid JSON' error
	section 3.2.3	new 'Duplicate fields submitted' error (but Apigee doesn't pass a message with duplicate fields to the API)
	section 4.4.1	claim number error message updated
	section 4.6.5	all error conditions for the patient's or claimant's date of birth now included
	section 4.7	diagnosis elements reordered to match Swagger
	section 4.9.1	NHI number, added a query claims endpoint
	section 4.11.1	all error conditions for the provider ID now included
	section 4.12	new fields, Software name and version
	section 5.2	read code for an unspecified condition is Z followed by 4 dots
1.4	sections 6.2.1 & section 6.2.2	start and end dates, added error conditions for query invoices and payments
1.5	section 4.5.1	The addition of additional reference material in the Note sub-section as there could be some confusion around the dates of changes in the rules may render the original information incorrect, either partially or fully.
	section 4.7.2	Updated confluence links as they were pointing to a wrong reference and coming up as dead links.
1.6	section 4.4.1	 Added two additional Claim Number formats of: [0-9]{5}[A-Z]{2} [0-9]{4}[A-Z]{3} Added the two additional Claim Number patterns of 99999AA and 9999AAA.
	section 6.1.1	 Added two additional Claim Number formats of: [0-9]{5}[A-Z]{2} [0-9]{4}[A-Z]{3} Added the two additional Claim Number patterns of 99999AA and 9999AAA.
1.7		Rectifying some specification issues identified internally.
1.8	section 4.9.2	Rectified missing section references and pagination issues.
1.9	section 4.9.1	 Clarified original NHI Number format: 'AAANNNC' (3 alpha, 3 numeric and one numeric check digit) Introduced additional NHI Number format: 'AAANNAX' (3 alpha, 2 numeric, 1 alpha and one alpha check digit).
1.10	Section 4.7.4	Removal of Medical Certificate and Change Diagnosis from the Laterality Code as bilateral only applies to Claim
1.11	Section 4.7.4	Added Change Diagnosis and Medical Certificate back into the Laterality Code, but made i obvious that bilateral does NOT apply to these two APIs by clarifying that the Limit for bo Change Diagnosis and Medical Certificate is: enum (notApplicable, left, right) ONLY.
1.12	Section 4.11.1	Updated to clarify the error message after checking the API and how error is being handle in the API.

1 OVERVIEW

ACC APIs enable vendors to submit requests that are processed by ACC's electronic gateway, and on success passed on to the relevant ACC system. These support querying the status of claims, invoices, and payments.

This document describes functions, components, and validation common to all the APIs:

- this section lists the APIs, lists source documents, and defines common terms
- section 2 outlines the general process for all endpoints
- section 3 describes principles and validation common throughout
- **sections 4 and 6** specify common input formats and input validation for submitting a request and submitting queries, respectively
- section 5 describes translating read and SNOMED codes.

Specifications for each API exist on the Developer Resource Centre. API specifications may extend or override the common specifications given here.

In **sections 4 and 6**, the 'UI suggestion' value shows what a user might think the field is intended for, and what content to expect. It's not a required standard—the user experience is up to you. You may choose different names to label the same fields in different APIs. These suggestions are further extended through the "A Guide to building User Interfaces" content which is lined to each API Specification.

1.1 SUMMARY OF APIS

The following APIs are available. In all cases, insert '/https://<environment>/<version>', as required, between 'GET' or 'POST' and the rest of the URI.

1.1.1 **CLAIMS**

URI	Description
POST /claims	Create a claim
GET /claims/summary/status	List claims submitted by an organisation
GET /claims/summary/patient	List claims for a given patient
<pre>GET /claims/summary/{claimNumber}</pre>	List claims with a given claim number
GET /claims	Get details of a claim selected from a list
POST /claims/status	Get the registration status of a list of claims
GET /claims/status/filter	Get the registration status of selected claims
GET /claims/status	Get the registration status of a given claim
GET /claims/claimNumber	Get allocated an unused claim number

Table 1: Claims endpoints

The Claims API enables a vendor to submit a new claim request to be processed by ACC's eChannel gateway, and offers various ways for a health provider to find information about claims that have been submitted, and possibly processed by ACC's Claim System Eos, as shown in Table 6, section 2.

1.1.1 MEDICAL CERTIFICATE AND CHANGE DIAGNOSIS

URI	Description
POST /claims/medical-certificates	Create a new medical certificate
POST /claims/change-diagnosis	Add a diagnosis to a submitted claim, or change or delete an existing diagnosis

Table 2: Medical certificate and Change diagnosis endpoints

A health provider can use these APIs to submit a medical certificate request, or a request to add, change or delete a diagnosis, for a claim that has been submitted to ACC.

1.1.2 INVOICES AND PAYMENTS

URI	Description
POST /claims/vendors/invoice	Create a new invoice for the given vendor
GET /claims/vendors/submissions	List invoices submitted by this vendor
GET /claims/vendors/invoices/batch	Get a summary of this vendor's invoices
<pre>GET /claims/vendors/invoice/{scheduleId}</pre>	Get details of the given invoice
GET /claims/vendors/payments	List payments to this vendor
<pre>GET /claims/vendors/payments/summary/{paymentRe ference}</pre>	Get a summary of a given payment made to this vendor
GET /claims/vendors/payments/details/{paymentRe ference}	Get details of a given payment made to this vendor

Table 3: Invoices and payments endpoints

This API enables a vendor to submit a schedule of invoices to be processed by the eChannel gateway, and offers several ways to find information about schedules of invoices that have been submitted to the eGateway, and possibly processed by MFP. Vendors can also search for the payment status of an invoice, and payment advice details.

1.1.3 **QUERY CODE TABLES**

URI	Description
GET /claims/code-tables/categories	List the code-table categories
GET /claims/code-tables/category	List the codes in a given category
GET /claims/code-tables/code	Return the name and description of a given code

Table 4: Query code tables

The Query code tables API allows health providers to look up certain code tables.

1.2 TERMS AND ABBREVIATIONS

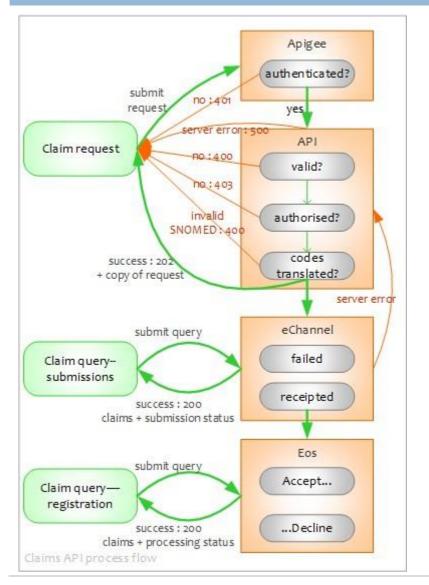
Terms	Description	
ACC18	The ACC medical certificate form.	
ACC40	The form for a schedule of invoices submitted electronically to ACC, also referred to as an eSchedule.	
ACC45	The ACC injury claim form	
Facility The building, site, or location where a health provider has treated an ACC claimant. Exar Wellington Hospital		
	A facility has an HPI-FAC identifier, like FB1032, in the Health Practitioner Index.	
Invoice	Although the terms 'invoice' and 'schedule' are used interchangeably, in fact each schedule line item is an invoice, with a contract identifier, service details, and amount.	
Organisation	The employer of a health provider, or the umbrella group including that employer. Example: Southern Cross	
	An organisation has an HPI-ORG identifier, like GA1234.	
Provider	A health professional such as a doctor or physiotherapist, with an HPI-CPN identifier like 12ABCD;	
	or a person providing services, such as a taxi driver or home help worker.	
Schedule	Often referred to as an invoice, a schedule contains one or more line items, each one being an invoice for a given amount.	
Service code	Identifies the health service that has been provided, for which the cost is charged to ACC. A service code is always linked to a contract, a purchase order, or a regulation identifier, and identified with a flat fee, or a unit, time, or distance measure.	
	Sometimes called an 'unload reference'.	
Vendor	A business providing health treatment. Example: Capital Coast Health	
	A vendor has a GST number and a bank account, and one or more contracts with ACC.	
	(In this case, vendor does not refer to a software vendor, the supplier of a software system used for instance by medical practices.)	

Table 5: Terms and abbreviations

2 THE API PROCESS

Table 6 outlines the process flow, using Claims as an example.

Example



Described in

Authenticate, section 2.1, is the same for all endpoints.

The error conditions shown in red apply to all endpoints including queries (except for the SNOMED error which only affects submitting a claim, medical certificate, or diagnosis change).

Section 2.2, section 3, and the individual API specifications describe validating input.

Authorise, section 2.3, is the same for all endpoints.

Sections 2.4 and 5 describe **translating diagnosis codes**.

Several queries, with different search criteria, search for claims and their status in eChannel or Eos.

Similarly (not shown), there are **queries for invoices** in eChannel, and for **invoices and payments** in MFP.

Table 6: API process flow

Section 2.6 lists all the possible response codes.

2.1 AUTHENTICATE

Apigee, not the API, authenticates the request. If the sender does not have a valid digital certificate, the SSL handshake is not completed and the transaction does not take place; Apigee may return an error message about the SSL certificate.

2.2 VALIDATE

The API validates each input field of an authenticated request, and transforms the request into an XML object that can be submitted to the target system. Sections 4 and 5 of this document describe validation that applies to more than one endpoint. API-specific validation is specified separately for each API.

If a request fails validation, the API returns all relevant error messages to the sending application, with no further processing.

In the current release, the APIs validate fields **except** when this requires looking up a code table (which must currently be done on-premises, not in the cloud). Code-table values are passed through to the legacy system as if they are valid, with no error message from the API. The legacy system carries out all the usual validation, including verifying codes with the relevant code table, and returns an error message if appropriate.

2.3 AUTHORISE

A provider must be authorised to submit a request, or to use the API queries. When a request or query has been validated, the API:

- gets from Apigee the email address from the sender's digital certificate
- verifies that the account with this email address is authorised to make the request or query.

If the account is not authorised, a log file records the specific error, but the error message returned to the sender is the same in all cases:

'You are not authorised to access this service. Contact ACC Digital Operations on 0800 222 994 option 1 to arrange permission.'

2.4 TRANSLATE DIAGNOSIS CODES

This applies to Claim requests, Medical certificate requests, and Change diagnosis requests.

The API accepts ICD-9 and ICD-10 codes as valid, and includes them in the request payload with no translation.

Section 5 of this document describes translating read codes to SNOMED codes, and SNOMED codes to read codes.

If any diagnosis has an invalid SNOMED code, that request is not submitted to eChannel.

2.5 SUBMIT

2.5.1 **SUBMIT REQUESTS**

- 1. **Submit to eChannel**. When:
 - a. a claim request with valid diagnosis codes has been authorised, the API submits it as an ACC45 to the eChannel gateway
 - b. a medical certificate or change diagnosis request with valid diagnosis codes has been authorised, the API submits it as an ACC18 to the eChannel gateway
 - c. a schedule (invoice) request has been authorised, the API submits it as an ACC40 to the eChannel gateway.

2. **Return a copy**. The API returns a copy of the request to the sender as a JSON file, with the code 202 'accepted'.

The copy returned to the sender matches the request originally sent to the API, not the transformed version submitted to eChannel. But it also includes:

- a. for a claim, medical certificate, or change diagnosis request, diagnosis code translations as defined in section 5
- b. for an invoice request, these values created by the API (as defined in the Invoice API specification):
 - i. the invoiceNumber, identifying the schedule
 - ii. each scheduleLineId.
- 3. **eChannel validation**. The eChannel gateway carries out its own validation, retaining results in its database. If a request is:
 - a. validated, it is put on the queue for processing in the target system (see step 4), with submission status 'RECEIPTED' (that is, successfully received)
 - b. not validated, its submission status is 'FAILED'. In this case the request won't be processed by Eos, but it is recorded in the eChannel database which can be searched.
- 4. **Submit to the ACC system**. On success, the gateway passes:
 - an ACC45 to Eos (where it may be accepted—'registered'—or rejected)
 - an ACC18 (medical certificate or change of diagnosis) to Eos
 - an ACC40 to MFP.
- 5. **Result**. Eos and MFP return the final result of the request to the sender.

2.5.2 **SUBMIT QUERIES**

When a query request has been authorised, the API queries the target and returns results as follows:

Query endpoint	Target and key result values
<pre>GET /claims/summary/status GET /claims/summary/patient GET /claims/summary/{claimNumber} GET / claims</pre>	eChannel database The claim submission status 'FAILED' or 'RECEIPTED'
POST /claims/status GET /claims/status/filter GET /claims/status	Eos The registration (processing) status, such as 'Accept' for each claim selected
GET /claims/vendors/submissions	eChannel database The schedule submission status 'FAILED' or 'RECEIPTED'
GET /claims/vendors/invoices/batch	MFP The processing status (such as Authorised, Partially Paid) of each schedule
<pre>GET /claims/vendors/invoice/{scheduleId}</pre>	MFP Details including payment status (such as Paid, Payment Cancelled) of the selected schedule
GET /claims/vendors/payments	MFP A list of payments to the selected vendor
<pre>GET /claims/vendors/payments/summary{paymentRefere nce} GET /claims/vendors/payments/details/{paymentRefer ence}</pre>	MFP A summary or details of a selected payment
<pre>GET /claims/code-tables/categories GET /claims/code-tables/category GET /claims/code-tables/code</pre>	ACC code tables, such as address type, ethnicity, occupation, scene, work type (not including claim number, contract number, diagnosis code, facility code, NHI number, provider ID, service code, vendor ID)

Table 7: Queries and results

Sometimes a query can only return some of the results in the search. In this case, the missing results are shown with null values.

In the following conditions, a valid query returns no results:

Condition	Code	Message
Legacy system reports an error - for instance when the vendor or provider given is notfound or not active, or the payment reference given is not found		[error message from the legacy system]
 The following conditions are all met: a required identifier is not found in the ACC database no error is reported from the legacy system there are no other matching results 	200	Your search has returned no results. Please modify your search.
 These conditions are both met: a required identifier is found in the ACC database, but not for this vendor or other search criteria there are no other matching results 	200	Your search has returned no results. Please modify your search

Table 8: When a query returns no results

2.6 SUMMARY OF RESPONSE CODES

HTTP code	Database	Description
200	EM00	Successful query request
200	EM02-150	Your search has returned no results. Please refine your search.
202	-	Successful submission request
400	EM02-001	Vendor record is not currently active or in use
400	EM02-002	Provider record is not currently active or in use
400	EM02-003	Schedule not registered at ACC
400	EM02-006	NHI client number not held at ACC.
400	EM02-009	Validation error
400	EM02-600	NHI client number and date of birth does not return unique record—please contact ACC Provider Helpline 0800 222 070
401	-	Authentication error [user account not known]
403	-	Authorisation error [user account doesn't have the right security]
404	-	'not found', for instance when an endpoint is mistyped, or a required field is omitted; various error messages, probably from the browser
500	-	Internal server error

Table 9: Response codes

3 STANDARD BEHAVIOUR

3.1 INPUT

3.1.1 STRINGS AND NUMBER

The API trims leading and trailing spaces from all string input.

Integer and decimal numbers must be entered without commas. The JSON maximum for an integer is 2,147,483,647; for a long integer, 9,223,372,036,854,775,807.

3.1.2 **DATES AND TIMES**

Dates and times follow Swagger Specification standards.

3.2 ERROR MESSAGES

3.2.1 **SYSTEM ERROR**

When a system error (error code 500) occurs, the API returns this message:

'There is an ACC system issue. Advise ACC Digital Operations on 0800 222 994 option 1. You'll need to resubmit your content later.'

3.2.2 VALIDATION ERRORS

In the unlikely event that invalid JSON is submitted, such as a True / False field given as [{}] (without quote marks), the API returns an error message, 'Invalid JSON submitted.' The field name is not given, since the error may apply to all fields from that point onwards. [AICS-207]

In all other cases when the API returns an error message that relates to a specific field, the name of that field is given with the error, for instance:

declarationDate. The date format is invalid; use YYYY-MM-DD.

3.2.3 **GENERIC VALIDATION ERRORS**

The following validation error messages are returned whenever they apply:

Condition	Error message
The field is mandatory ('required'), and no value is present	This field is required.
Duplicate fields submitted*	More than one value submitted.
The value submitted is longer than the maximum length allowed for the field (when the minimum value is 1)	The field cannot be more than <maximum length=""> characters.</maximum>
The value submitted is shorter than the minimum length	This field must be at least <minimum length=""> and no more than <maximum length=""> characters long.</maximum></minimum>
The value submitted is longer than the maximum length (when the minimum value is greater than 1)	This field must be at least <minimum length=""> and no more than <maximum length=""> characters long.</maximum></minimum>
Invalid format—integer field	This value must be a whole number no greater than 2,147,483,647.
Invalid format—alphanumeric field	The <field name=""> can only contain letters and numbers, no more than <maximum length=""> characters in all.</maximum></field>
Invalid date format or date—date field	The date does not exist, or the format is invalid; use YYYY-MM-DD.
Not in valid email address format	This email address may not work.

Table 10: Standard error messages

* In practice this error message will not be seen, since Apigee prevents a message with duplicate fields from reaching the API.

3.2.4 **LEGACY CODE TABLES**

As noted in section 2.2, the current release doesn't verify any codes from legacy code tables held at ACC. The target system carries out further validation and returns relevant errors to the sender.

4 COMMON INPUT FOR SUBMISSIONS

This section specifies the input format and validation for data elements common to two or more APIs, for **submitting requests**. See also:

- the standard errors in section 3.2
- the individual API specifications for all remaining details, such as the order of input, unique data elements, and variations or extensions from the common validation given here.

Variations in the required input format occur because requests to submit claims, medical certificates, and invoices must comply with different legacy schemas.

4.1 ACCIDENT

See section 4.6.1 for the accident date.

The Claim API specifies the accident or injury scene, location, causes, and whether the patient was admitted to hospital.

4.2 ACC ASSISTANCE

See the Claim and Medical certificate API specifications for these data elements, which are specific to those requests.

Both APIs ask whether ACC should contact the provider, but the answer for Claim must be one of the four rehabilitation code-table values, and for Medical certificate false or true.

4.3 ADDRESS

4.3.1 **ADDRESS TYPE**

Field Name	type		
APIs	Claim: employer, pa	atient, provider	
	Medical certificate, Ch	nange diagnosis:	patient, provider
UI suggestion	Address type		
Data type	enum (Home, Postal)		
Note	Claim request: additional error conditions for employer's address		
Error Condition		Code	Message
Value not in the	enum list	400	This value must be one of [Home, Postal].

4.3.2 ADDRESS LINE 1

Field name	line1		
APIs	Claim: employer, patient, provider		
	Medical certificate, Change diagnosis:	patient, provider	
UI suggestion	Address		
Data type	string		
Limit	Claim: 1-35 characters		
	Medical certificate, Change diagnosis:	1-40 characters	
Format			
Note	Claim: additional error conditions for employer's address		

4.3.3 ADDRESS LINE 2

Field name	line2	
APIs	Claim:	employer, patient, provider
	Medical certificate, Change diagnosis:	patient, provider
Data type	string	
Limit	Claim :	1-30 characters
	Medical certificate, Change diagnosis:	1-40 characters
Format		
Note	Claim: additional error conditions for e	mplover's address

4.3.4 **SUBURB**

Field name	suburb	
APIs	Claim:	employer, patient, provider
	Medical certificate, Change diagnosis:	patient, provider
Data type	string	
Limit	Claim:	1-30 characters
	Medical certificate, Change diagnosis:	1-40 characters
Format		
Note	Enter the suburb if it's different from the town.	
	Claim: additional error conditions for e	mployer's address

4.3.5 **TOWN OR CITY**

Field name	city	
APIs	Claim:	employer, patient, provider
	Medical certificate, Change diagnosis:	patient, provider
Data type	string	
Limit	Claim:	1-30 characters
	Medical certificate, Change diagnosis:	1-40 characters
Format		
Note	Claim: additional error conditions for employer's address	

4.3.6 **POSTCODE**

Field name	postCode	
APIs	Claim:	employer, patient, provider
	Medical certificate, Change diagnosis:	patient, provider
Data type	string	
Limit	Claim:	4-20 characters
	Medical certificate, Change diagnosis:	4-10 characters
Format		
Note	Although New Zealand postcodes are g	enerally 4 digits, overseas postcodes may
	include alphabetic characters, such as '	NW1'.
	Claim: additional error conditions for e	mployer's address
	Invoice: only required for New Zealand	addresses

4.3.7 **COUNTRY**

-		
Field name	country	
APIs	Claim:	employer, patient, provider
	Medical certificate, Change diagnosis:	patient, provider
Data type	string	
Limit	Claim:	1-30 characters
	Medical certificate, Change diagnosis:	1-40 characters
Format		
Note	Claim: additional error conditions for employer's address	

4.4 CLAIM

Caution: see also section 6.1, which specifies the claim identifier requirements for queries.

4.4.1 **CLAIM IDENTIFIER**

Field name	Claim, Me	dical certificate, Change diagnosis:	claimNumber	
	Invoice:		claimId	
APIs	Claim, Me	dical certificate, Change diagnosis, I	nvoice	
UI suggestion	Claim num	ber (medical fees number)		
Data type	string			
Limit	Claim:		1-7 characters	
	Medical ce	ertificate, Change diagnosis, Invoice	: 1-12 characters	
Format	Claim:		[A-Z]{2}[0-9]{5}	
			[0-9]{5}[A-Z]{2}	
			[0-9]{4}[A-Z]{3}	
	Medical ce	ertificate, Change diagnosis, Invoice	: alphanumeric	
Note	Claim: the	ACC45 claim number, which must b	pe unique.	
	Examp	les: AB12345, 12345AB or 1234ABC		
	Medical co	ertificate, Change diagnosis, Invoice	2:	
	123456		12345, 12345AB, 1234ABC, 1234567, esents an alphabetic character and eac	
	Invoice : the ACC45 ClaimNumber or form number; also referred to as the Medical fees number. Examples:			
	form n	umber: DS34534		
	claim r	umber: 11145678901		
	The API doesn't verify whether the claim number exists.			
	The claim	Number identifier is used in claim qu	ieries.	
Error condition	Code	MessageClaim		
Format is invalid	400		d; it must be in the form A999999, where A is any capital letter, 9 is any cters altogether.	
		Message—Medical certificate, Change diagnosis		
		The claim number is not in valid fo or Claim number from the PMS.	orm. Please resubmit with the ACC45	
		MessageInvoice		
		The claim number can only contai 12 characters in all.	in letters and numbers, no more than	

4.5 CONTACT DETAILS

4.5.1 **EMAIL ADDRESS**

Error condition	Code	Message	
	"From:" and "Sender:" Header Updates RFC 5322.	Fields (ietf.org)	
	<u>RFC 6854 - Update to Internet Message Format to Allow Group Syntax in the</u>		
	Obsoletes RFC 2822 referred to in the above rumkin.com link.		
	 RFC 5322 - Internet Message Format (ietf.org) 		
	As at the above date some confusion around the dates of changes in the rules may render the above information incorrect, either partially or fully. The following links are intended to assist you in your decisions.		
	<u>27 September 2022:</u>		
	valid email address format, as in <u>ht</u>	tps://rumkin.com/software/email/	
Note	Claim: see notes in the Claims API		
Format	valid email form		
Limit	1-255 characters		
Data type	string		
UI suggestion	Email address		
	Medical certificate, Change diagnos	sis: patient, provider	
APIs	Claim:	patient	
Field name	emailAddress		

4.5.2 **MOBILE PHONE NUMBER**

Field name	mobilePhone		
APIs	Claim:	patient	
	Medical certificate, Change diagnosis:	patient, provider	
UI suggestion	Mobile number		
Data type	string		
Limit	Claim:	1-20 characters	
	Medical certificate, Change diagnosis:	1-30 characters	
Format			
Note	Claim: If the patient has a cell phone number, please enter it.		

4.5.3 **WORK PHONE NUMBER**

Field name	workPhone	
APIs	Claim:	patient
	Medical certificate, Change diagnosis:	patient, provider
UI suggestion	Work phone number	
Data type	string	
Limit	Claim:	1-20 characters
	Medical certificate, Change diagnosis:	1-30 characters
Format		
Note	No format validation	

4.5.4 **HOME PHONE NUMBER**

Field name	homePhone	
APIs	Claim:	patient
	Medical certificate, Change diagnosis:	patient, provider
UI suggestion	Home phone number	
Data type	string	
Limit	Claim:	1-20 characters
	Medical certificate, Change diagnosis:	1-30 characters
Format		
Note	No format validation.	
	Claim: only retains the home phone nu	mber if there is no mobile number

4.6 DATES

Note also the generic errors in Table 10, section 3.2.

4.6.1 **ACCIDENT DATE**

Field name	accidentDate		
APIs	Claim, Medical certificate, Change diagnosis, Invoice		
UI suggestion	Injury date, or Accident date		
Data type	string date		
Format	YYYY-MM-DD		
Note			
Error condition		Code	Message
Date is earlier th	nan 1972-01-01	400	The date cannot be before 1972-01-01.
Date is earlier th birth	nan the patient's date of	400	The accident date cannot be before the patient's date of birth.
Date is later tha	n the declaration date	400	The accident date cannot be later than the date of the declaration.

4.6.2 **DECLARATION DATE**

Claim, Medical certificate	e, Change	e diagnosis: providerDeclaration declarationDate	
Claim, Medical certificate	e diagnosis, Invoice		
Declaration date	Declaration date		
string date-time			
YYYY-MM-DD			
The date the form was signed, which is the effective date unless there is another date.			
	Code	Message	
Date is earlier than 1900-01-01		The date cannot be before 1900-01-01.	
an the current date	400	That date is in the future; enter a date no later than today.	
	Invoice: Claim, Medical certificate Declaration date string date-time YYYY-MM-DD The date the form was si date. han 1900-01-01	Claim, Medical certificate, Chang Declaration date string date-time YYYY-MM-DD The date the form was signed, w date. Code han 1900-01-01 400	

4.6.3 **FITNESS-FOR-WORK START DATE**

Field name	fromDate		
APIs	Claim, Medical certi	ficate	
UI suggestion	Start date of incapa	city period	
Data type	string date-time		
Format	YYYY-MM-DD		
Note	Additional error conditions vary in the Claim and Medical certificate APIs		
Error condition		Code	Message
The from date is earlier than the400patient's accident date		400	The period of time off work cannot start before the accident date.

4.6.4 **FITNESS-FOR-WORK END DATE**

Field name	toDate		
APIs	Claim, Medical certific	ate	
UI suggestion	End date of incapacity period		
Data type	string date-time		
Format	YYYY-MM-DD		
Note	Claim has additional error conditions		
Error condition		Code	Message
This date is earl for this period	ier than the from date	400	The end date of a period of incapacity must be no earlier than its start date.

4.6.5 **PATIENT'S DATE OF BIRTH**

Field name	dateOfBirth
APIs	Claim, Medical certificate, Change diagnosis, Invoice
UI suggestion	Date of birth
Data type	string date-time
Format	YYYY-MM-DD
Note	Since the declaration date can't be in the future, neither can the date of birth.
	In the Invoice API the claimant's date of birth is optional, with a default value.

Error condition—Claim, Medical certificate, Change diagnosis	Code	Message
Date is earlier than 1900-01-01	400	The date cannot be before 1900-01-01.
Date is later than the declaration date	400	The date cannot be later than the declaration date.
Error condition—Invoice		Message
Date is not 1800-01-01, but is earlier than 1900-01-01	400	The date cannot be before 1900-01-01.
There is an accident date, and this date is later than the accident date	400	The date cannot be later than the accident date
Date is later than the current date	400	That date is in the future; enter a date no later than today.

4.7 DIAGNOSIS

4.7.1 **DIAGNOSIS CODING SYSTEM**

Field name	diagnosisCodeType		
APIs	Claim, Medical certificate, Change diagnosis		
UI suggestion	Read or ICD or SNOMED		
Required?	Yes		
Data type	string		
Limit	1 character		
Note	Code-table values:		
	1 read code or SNOMED code		
	2 ICD-9		
	3 ICD-10		
Error condition	Code Message		
Value not in (1,	2, 3) 400 This value m	ust be one of [1, 2, 3].	

4.7.2 **DIAGNOSIS CODE**

Field name	diagnosisCode		
APIs	Claim, Medical certificate, Change diagnosis		
UI suggestion	Diagnosis code		
Required?	Yes		
Data type	string		
Limit	1-18 characters		
Format	alphanumeric, also allo	wing '.'	
Note	 For coding system 1: a read code contains exactly 5 characters, which must be alphanumeric, that is letters and digits, with a '.' also allowed a SNOMED code is 6-18 digits long, with digits only. <u>https://confluence.ihtsdotools.org/display/DOCRELFMT/6.1+SCTID+Data+Type</u> describes how SNOMED codes are represented; see examples at <u>https://confluence.ihtsdotools.org/display/DOCRELFMT/6.8+Example+SNOMED+CT+iders</u> 		wed s long, with digits only. <u>ols.org/display/DOCRELFMT/6.1+SCTID+Data+Type</u> es are represented; see examples at
Error condition	I	Code	Message
	is 1 and length is more ers, but a non-digit luded	400	This value is not a valid SNOMED code. SNOMED codes are 6-18 digits long.
	is 1 and length is less ers, but an invalid luded	400	This value is not a valid read code. Read codes are 5 characters long, with only letters, digits, and full stops allowed.

4.7.3 **DIAGNOSIS DESCRIPTION**

Field name	diagnosisDescription		
APIs	Claim, Medical certificate, Change diagnosis		
UI suggestion	Diagnosis description		
Required?	Yes		
Data type	string		
Limit	Claim:	1-255 characters	
	Medical certificate, Change diagnosis:	1-100 characters	
Format			
Note	Mandatory, because the original descri key-value pair.	ption of a failed SNOMED translation is stored in a	

4.7.4 **LATERALITY CODE**

Field name	diagnosisSide		
APIs	Claim		
	Change of Diagnosis		
	Medical Certificate		
UI suggestion	Side		
Required?	Yes		
Data type	string		
Limit	Claim:	enum	n (notApplicable, left, right, bilateral)
	Change of Diagnosis	: enum	n (notApplicable, left, right)
	Medical Certificate:	enum	n (notApplicable, left, right)
Note			
Error condition	I	Code	Message
Value not in the	e enum list	400	This value must be one of [notApplicable, left, right, bilateral].

4.7.5 **DIAGNOSIS COMMENT**

Field name	diagnosisComment
APIs	Medical certificate, Change diagnosis
UI suggestion	Diagnosis comments (optional); can refer to any of the diagnoses; for instance, complications, severity
Data type	string
Limit	1-185 characters
Format	
Note	

4.7.6 **DIAGNOSIS ACTION**

Field name	diagnosisAction			
APIs	Medical certificate, Change diagnosis			
UI suggestion	Add, modify, or delete	Add, modify, or delete		
Data type	string			
Format	enum (add, modify, delete)			
Note	Choosing 'change' or 'delete' implies that the diagnosis described already exists in the relevant claim. The API cannot verify this, but Eos will.			
Error condition	Code Message			
Value not in the	enum list	400	This value must be one of [add, modify, delete].	

4.7.7 PRIMARY DIAGNOSIS INDICATOR

Field name	primaryDiagnosisIn	dicator	
APIs	Medical certificate, Ch	ange diagno	osis
UI suggestion	Principal diagnosis		
Data type	string		
Format	enum (False, True)		
Note	In each request, exactly one diagnosis must be selected as primary.		
Error condition		Code	Message
Value not in the	e enum list	400	This value must be one of [False, True].
This field is True	e for another diagnosis	400	Exactly one diagnosis must be selected as primary.
No diagnosis ha	as this field set to True	400	Exactly one diagnosis must be selected as primary.

4.7.8 **DIAGNOSIS DATE**

The API sets this to the current date.

4.8 FITNESS FOR WORK

4.8.1 **INCAPACITY TYPE**

Field name	incapacityTyp	e		
APIs	Claim, Medical o	certificate		
UI suggestion	Fully unfit for w	ork, or fit for sor	ne work	
Data type	string	string		
Format	enum (Fitforselectedwork, Fullyunfitforwork)			
Note	Additional error conditions vary in the Claim and Medical certificate APIs			
Error condition	ı	Code	Message	
Value not in th	e enum list	400	This value must be one of [Fitforselectedwork, Fullyunfitforwork].	

4.8.2 **OTHER WORK CAPACITY DETAILS**

See sections 4.6.3 and 4.6.4 for the start and end dates of an incapacity period.

See the Claim and Medical certificate API specifications for the other data elements, which are specific to each API.

4.9 PATIENT (CLAIMANT)

4.9.1 **NHINUMBER**

Field name	nhi			
APIs	Claim, Medical certificate, Change	e diagnosis, Invoice		
	Query claims GET / claims/sta	tus/filter		
UI suggestion	NHI number			
Data type	string			
Limit	exactly 7 characters			
Format	alphanumeric			
Note	Valid NHI number format is:			
	• 'AAANNNC' (3 alpha, 3 nume	ric and one numeric check digit)		
	• 'AAANNAX' (3 alpha, 2 nume	ric, 1 alpha and one alpha check digit)		
Error condition	Code	Message		
Invalid format	400	The NHI number can only contain letters and numbers, and must have exactly 7 characters.		

4.9.2 **OTHER PATIENT DETAILS**

See:

- section 4.3, Address
- section 4.5, Contact details
- section 4.6.5, Patient's date of birth
- section 4.10, Personal name

The patient's gender, ethnicity, employment status and details, and occupation status are only used in the Claim API.

4.10 PERSONAL NAME

4.10.1 **FIRST NAME**

Field name	firstName			
APIs	Claim, Medical certificate, Change diag	nosis, Invoice: patient, provider		
UI suggestion	First name			
Data type	string			
Limit	Claim:	1-40 characters		
	Medical certificate, Change diagnosis:	1-50 characters		
	Invoice patient:	1-20 characters		
	Invoice provider:	1-50 characters		
Format				
Note				

4.10.2 MIDDLE NAME OR INITIALS

Field name	middleName			
APIs	Claim, Medical certificate, Change diagnosis, Invoice: patient, provider			
UI suggestion	Middle name or initials			
Data type	string			
Limit	Claim:	1-40 characters		
	Medical certificate, Change diagnosis:	1-50 characters		
	Invoice patient:	1-80 characters		
	Invoice provider:	1-50 characters		
Format				
Note				

4.10.3 **FAMILY NAME**

	surname	
APIs	Claim, Medical certificate, Change dia	gnosis, Invoice: patient, provider
UI suggestion	Family name or surname	
Data type	string	
Limit	Claim, Medical certificate, Change dia	gnosis: 1-50
	characters Invoice patient:	1-25 characters
	Invoice provider:	1-50 characters

Format

Note

4.11 PROVIDER

4.11.1 **PROVIDER IDENTIFIER**

Field name	providerId			
APIs	Claim, Medical certificate, Change diagnosis, Invoice			
UI suggestion	ACC provider identifier			
Data type	string			
Limit	Claim:		1-6 characters	
	Medical certificate, Ch	ange diagno:	sis: 1-8 characters	
	Invoice:		2-8 characters	
Format	Invoice: alphanumeric			
Note	A unique identifier for	the provider	, either the ACC number or the HPI number.	
Error condition	I-Invoice		Message	
invalid format		400	This field can only contain letters and numbers.	
Value has fewe characters	r than 2 or more than 9		This value must be at least 2 and no more than 9 characters long.	

4.11.2 **PROVIDER TYPE CODE**

Field name	providerTypeCode
APIs	Claim, Medical certificate, Change diagnosis
UI suggestion	Provider type
Data type	string
Limit	1 or 2 characters
Format	
Note	The provider type code tables include 55 entries, with values such as Audiologist, District Nurse, Radiotherapist, and codes 1 or 2 digits long.

4.11.3 **PROVIDER'S NAME**

See section 4.10, Personal name

4.11.4 **PROVIDER'S ADDRESS**

See section 4.3, Address

4.11.5 **PROVIDER'S CONTACT DETAILS**

See section 4.5, Contact details.

4.11.6 **PRACTICE (FACILITY) IDENTIFIER AND NAME**

See section 4.13.

4.12 SOFTWARE NAME AND VERSION

Required fields, new in Release 3.

4.12.1 SOFTWARE NAME

Field name	pmsSoftwareName
APIs	Claim, Medical certificate, Change diagnosis, Invoice
UI suggestion	N/A
Required?	Yes
Data type	string
Limit	1-80 characters
Note	

4.12.2 **SOFTWARE VERSION**

Field name	pmsSoftwareVersion
APIs	Claim, Medical certificate, Change diagnosis, Invoice
UI suggestion	N/A
Required?	Yes
Data type	string
Limit	1-10 characters
Note	

4.13 VENDOR AND FACILITY

4.13.1 **VENDOR IDENTIFIER**

Field name	Claim, Medical certificate, Change diagnosis:	hpiOrganisationNumber
	Invoice:	vendorId
APIs	Claim, Invoice	
UI suggestion	HPI organisation	
Data type	string	
Limit	1-12 characters	
Format	Claim, Medical certificate, Change diagnosis:	string
	Invoice: alphanumeric, also allowing forward-	slash '/'

Note

Error condition	Code	Message
Value contains non-alphanumeric characters other than forward-slash, or is longer than 12 characters.	400	The vendor ID is invalid; it can only contain letters, numbers, and '/', no more than 12 characters in all.

4.13.2 FACILITY NUMBER

Claim, Medical certificate, Change diag	nosis: hpiFacilityNumber
Invoice:	facilityId
Claim, Medical certificate, Change diag	nosis, Invoice
HPI facility	
string	
Claim:	1-8 characters
Medical certificate, Change diagnosis:	1-12 characters
Invoice:	1-6 characters
Invoice: alphanumeric	
Not always in HPI format	
	Claim, Medical certificate, Change diago HPI facility string Claim: Medical certificate, Change diagnosis: Invoice: Invoice: alphanumeric

PRACTICE (FACILITY) NAME Field name practiceName APIs Claim, Medical certificate, Change diagnosis **UI** suggestion Practice name Data type string Limit 1-40 characters Format Note

4.13.3

5 TRANSLATE READ OR SNOMED CODES

When a claim, medical certificate, or change-diagnosis request has been authorised, for each diagnosis which includes:

- a read code, the API looks up the relevant SNOMED code
- a SNOMED code, the API looks up the relevant read code and on success, replaces the SNOMED code in the request with the result.

5.1 READ CODE TO SNOMED CODE

If every diagnosis in a request has a read code, the API submits this request to ACC's eGateway, regardless of the translation result—this translation never causes failure.

The API logs the result of each successful translation (the matched read and SNOMED codes, with the full message payload) in ACC's ICS database.

Vendors can find translations for read and SNOMED codes as follows:

- given a read code, find the SNOMED code:
 <u>https://accapi.snochillies.com/api/v1/readcode?readcode=G60...&accesskey=vHft2abD Wsx8V1L</u>
- given a SNOMED code, find the read code:
 <u>https://accapi.snochillies.com/api/v1/snomedcode/439820062/CU3NjkT8NZpbtjx.</u>

5.2 SNOMED CODE TO READ CODE

The Translation API returns an error message for every invalid SNOMED code submitted—that is, a code not in the SNOMED CT International edition.

For every valid SNOMED code, it returns:

- the **mapped read code** and read description, if available
- if no mapping is found, an exception read code and read description
- the original SNOMED code ('concept ID') and description (the fully-specified name).

Both the mapped read code and the exception read code count as success; a request with one or more exception read codes is still submitted to the eGateway. Examples:

SNOMED code	SNOMED description	Result?	Read code	Read description
1261007	Fracture of multiple ribs (disorder)	valid, mapped	S1270	Multiple fractures of ribs
417697003	Irresistible craving for drugs (finding)	valid, not mapped	Z	Unspecified Conditions
1234567890	[any]	invalid	-	-

Table 11: SNOMED to read examples

The values the Translation API returns are shown in blue; 'Unspecified Conditions' is the actual text returned. (In this case, the read code is Z followed by four dots.)

Errors

Should the SNOMED translation fail for any reason, the following message is returned:

```
"errors": {
    "code": "500",
    "message": "There is an ACC system issue. You'll need to resubmit your content
    later. Advise ACC Digital Operations at digitaloperations@acc.co.nz"
}
```

What goes where?

•	translated description	payload diagnosis description field	AND ICS database
•	translated read code	payload diagnosis code field	AND ICS database

- original SNOMED code payload—fields depend on the request type
- original description

For a claim request, the API appends the original SNOMED code and description to the translated description in the diagnosisDescription field. The original values may be truncated.

For a medical certificate or change-diagnosis request, the API stores the original SNOMED code and description in an Additional Information component of the XML file.

If any diagnosis in a request has an invalid SNOMED code (that is, one for which the Translation API returns an error, like the third example in Table 12 above), the API:

- returns all relevant error messages to the sender
- does not update the ICS database
- does not submit the request to eChannel.

6 COMMON INPUT FOR QUERIES

This section specifies the input format and validation for data elements used in more than one query endpoint.

See also the standard errors in section 3.2, and the individual API specifications for all remaining details.

Because queries can return data that was not submitted by the APIs, some of the validation here is less restrictive than for data elements in section 4, to allow for variations in data created over time, by different ACC systems.

6.1 CLAIM

See also section 4.4.1, which defines the claim identifiers for submitting a request: claimNumber

for Claim, Medical certificate, Change diagnosis; claimId for Invoice.

For ease of reference, although the claimId search parameter is used in a single query endpoint, it is defined here in section 0.

Path	claimNu	mber	
APIs	1. Que	ry claims GET/claims/status	
	2. Que	ryclaimsGET/claims/summary/{claimNumber}	
	3. Que	ry invoices	
UI suggestion	1, 3	Claim number (using any claim-number format)	
	2	Claim number (using only the ACC45 number)	
Data type	string		
Format	1, 3	1-12 alphanumeric characters	
	2	A999999, AA999999, 9999AA or 9999AAA	
Note	1, 3	This may be the number of the ACC45 claim, or the Eos number.	
		AICS-195 error message	
	2	This endpoint uses the ACC45 number specifically.	
Error condition	Code	Message—GET/claims/status, POST/claims/status, Query invoices	
Invalid format	400	The claim number can only contain letters and numbers, no more than 12 characters in all.	
		Message—GET /claims/summary/{claimNumber}	
		The claim number format is invalid; it must be in the form A999999, AA999999, 99999AA or 9999AAA, where A is any capital letter, 9 is any single digit, and there are 7 characters altogether.	

6.1.1 CLAIM (MEDICAL FEES) NUMBER

Path claimId APIs Query claims GET /claims Claim identifier (the very long string) from a claim summary list, previously returned **UI** suggestion Data type string Format 8-40 alphanumeric characters Note This is the unique string, up to 40 characters long, identifying one item in a successful claim summary search. It is **not**: the ACC45 claim number, which has 7 characters—see section 4.4.1 • the Invoice claim identifier, also called claimId—see section 4.4.1 • the 11-digit claim ID issued by ACC and shown in correspondence. ٠ **Error condition** Code Message claimId is less than 8 or more than 40 400 The claim ID must be at least 8 and no more than characters long 40 characters long.

6.1.2 CLAIM DATABASE IDENTIFIER

6.2 DATES

6.2.1 **START DATE**

Parameter	startDate		
APIs	Query claims, Query i	nvoices and	d payments
UI suggestion	From		
Required?	Query payments: • required if end	IDate is sup	oplied, otherwise not permitted oplied and paymentReference is not present Reference is present, or endDate is missing
Data type	string date		
Format	YYYY-MM-DD		
Default value	Query claims: Query invoices:	for invoic	earlier than the current date tes, 93 days earlier than the current date ents, 13 months earlier than the current date
Note	Query claims has add	litional erro	or conditions on the start date.
Error conditions—All queries		Code	Message
startDate is present but endDate is not		400	Start and end dates are both required if one is entered.
Date is later that	an the end date	400	The start date must be earlier than the end date.
Date is later tha	an the current date	400	That date is in the future; enter a date no later than today.
Extra error con payment queri	dition—all Invoice and es	Code	Message
Date is earlier t	han 1900-01-01	400	The date cannot be before 1900-01-01.
Extra error con payments	dition—Query	Code	Message
paymentRefere	ence is present	400	Either a date range or a payment reference may be specified, but not both.
Date is more th than the currer	an 13 months earlier It date	400	The start date cannot be more than 13 months ago.

6.2.2 **END DATE**

Parameter	endDate		
APIs	Query claims, Query in	nvoices an	d payments
UI suggestion	То		
Required?	All queries:		
	 required if sta 	rtDate is s	supplied, otherwise not permitted
	Query payments:		
	 required if sta 	rtDate is s	supplied and paymentReference is not present
	not permitted	if payment	Reference is present, or startDate is missing
Data type	string date		
Format	YYYY-MM-DD		
Default value	current date		
Note	The minimum time period is two days, when the start date is a day before the end date.		
Error condition	s—All queries	Code	Message
endDate is pres not	sent but startDate is	400	Start and end dates are both required if one is entered
End date is ear	lier than the start date	400	The start date must be earlier than the end date
Date is later that	an the current date	400	That date is in the future; enter a date no later than today.
Extra error con payments	dition—Query	Code	Message
paymentRefere	ence is present	400	Either a date range or a payment reference may be specified, but not both.

6.3 INVOICE (SCHEDULE)

6.3.1 **INVOICE NUMBER**

Parameter	invoiceNumber
APIs	Query invoices: GET/claims/vendors/submissions
	GET/claims/vendors/invoices/batch
UI suggestion	Invoice number (schedule identifier)
Data type	string
Format	alphanumeric
Limit	1-10 characters
Note	This identifies the schedule of invoices.
	The identifier of a schedule submitted by the API comprises 'APG' followed by 7
	alphanumeric characters.

6.4 PAGE NUMBER AND SIZE

6.4.1 **PAGE NUMBER**

ParameterpageAPIsQuery claims, Query invoicesUI suggestionThe page number you want to see; the first page appears by defaultRequired?OptionalData typeintegerLimit1 or moreDefault value1Note1 shows the first page of results. If there are too few results to reach the page number entered, the last page of results is shown, with no error message.	Error condition	Code	Message
APIsQuery claims, Query invoicesUI suggestionThe page number you want to see; the first page appears by defaultRequired?OptionalData typeintegerLimit1 or moreDefault value1			
APIsQuery claims, Query invoicesUI suggestionThe page number you want to see; the first page appears by defaultRequired?OptionalData typeintegerLimit1 or more	Note	1 shows the first page of result	s.
APIsQuery claims, Query invoicesUI suggestionThe page number you want to see; the first page appears by defaultRequired?OptionalData typeinteger	Default value	1	
APIsQuery claims, Query invoicesUI suggestionThe page number you want to see; the first page appears by defaultRequired?Optional	Limit	1 or more	
APIsQuery claims, Query invoicesUI suggestionThe page number you want to see; the first page appears by default	Data type	integer	
APIs Query claims, Query invoices	Required?	Optional	
	UI suggestion	The page number you want to	see; the first page appears by default
Parameter page	APIs	Query claims, Query invoices	
	Parameter	page	

6.4.2 **NUMBER OF RESULTS PER PAGE**

Parameter	pageSize		
APIs	Query claims, Query in	ivoices	
UI suggestion	The number of results	you want	on each page
Required?	Optional		
Data type	integer		
Limit	1 or more		
Default value	25		
Note	Includes the given num	nber of res	ults on each page in the list.
	If the number of result results are shown.	s returned	l is less than the page size entered, all available
Error condition		Code	Message
value is less than	ו 1	400	The page size must be at least 1.

6.5 PATIENT

6.5.1 **NHI NUMBER**

See section 4.9.1; the definition for a query is the same as when submitting a request.

6.6 PAYMENT

6.6.1 **PAYMENT REFERENCE**

Parameter	paymentReference
APIs	Query invoices: GET/claims/vendors/payments
	<pre>GET claims/vendors/payments/summary/{paymentReference}</pre>
	<pre>GET claims/vendors/payments/details/{paymentReference}</pre>
UI suggestion	Payment ID
Data type	string
Format	alphanumeric
Note	The payment reference is shown in invoice details results and in lists of payments.
	Query payment advice, /claims/vendors/payments, has an extra error condition.

6.7 PROVIDER

6.7.1 **PROVIDER ID**

Error condition	Code Message	
	The search parameter may also be used in a search which allows 12 characters.	
Note	This is the ACC_Provider_Number.	
Limit	1-12 characters	
Format	alphanumeric	
Data type	string	
UI suggestion	ACC provider ID	
APIs	Query claims, Query invoices	
Parameter	providerId	

Invalid format	400	The provider ID can only contain letters and numbers, no more than 12 characters in all.

6.8 VENDOR

6.8.1 **VENDOR ID**

Parameter	vendorId	
APIs	Query claims, Query invoices	
UI suggestion	ACC vendor ID	
Data type	string	
Format	alphanumeric, also allowing forward-slash '/'	
Limit	1-12 characters	
Note	This is the hpiOrganisationNumber, not necessarily in HPI format.	
	The search parameter maximum is 12 characters (although the eClaim schema allows 14 characters, the Claims API sets 12 characters maximum, to be consistent).	

Error condition	Code	Message
Value contains non-alphanumeric characters other than forward-slash, or is longer than 12 characters.	400	The vendor ID is invalid; it can only contain letters, numbers, and '/', no more than 12 characters in all.