

Medical Certificate API

Software specification

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VERSION HISTORY

Date	Version	Change	
14/05/2018	21	Updates:	
		 * new section 2 message source and version, (this changes section numbering) 	
		 section 6 Injury diagnoses, reordered elements to match Swagger; updated the error message. 	
		1. * marks the only interface change.	
15/05/2021	23	returnToNormalWorkDate now available as an optional field, no longer populated automatically by API.	
		New validation error if provided date is not greater than latest incapacity toDate, or Accident Date, or is otherwise invalid	
18 May 2023	24	Section 6.1. (Injury diagnosis)	
		Changed Required? from Optional to Yes	
June 2023	25	Section 4.2.2 (<i>Provider's middle name or initials</i>)	
		Changed Required? from Yes to Optional	
April 2024	26	Section 4.1.1 (<i>Provider Identifier</i>)	
		Populated Provider Identifier with details removed from the Common (Core) specification enabling more clarity around error messaging	

MEDICAL CERTIFICATE API : OVERVIEW

This document specifies the API for submitting a medical certificate request for processing by the eGateway. A medical certificate relates to an existing ACC45 claim request. The endpoint is:

POST /claims/medical-certificates

(insert '/https://<environment>/<version>', as required, between 'POST' and the rest of the URI).

The Change diagnosis specification describes how vendors can add a new diagnosis to a claim that has been submitted, or change or delete an existing diagnosis.

This document specifies:

- fields used only in this API
- variations and extensions to the core specifications, overriding the common validations
- user interface suggestions for fields where this is not given in the core specification.

For all other details, please refer to the Core specification.

The 'UI suggestion' values given show what a user might think the field is intended for, and what content to expect. It's not a required standard—the user experience is up to you.

The API specifies the following dates, in the order given. Limits are included for all these dates except the review date:

Earlier limit	Date of	Later limit	Section
1900-01-01	declaration	current date	4.5
1900-01-01	patient's birth	declaration	5.2.5
patient's birth	accident	declaration	5.2.6
1972-01-01	accident	declaration	5.2.6
accident	diagnosis	declaration	6.1.8
current date (exclusive)	review	-	7.3

Table 1: Sequence of dates

1.1 PAYLOAD STRUCTURE

The API payload comprises the following structures:

Structure includes		Instances allowed	See section
Message source		one	2
Form		one	3
Provider	(with vendor details)	one	4
	provider's address	one	4.3
Patient		one	5
	patient's address	one	5.4
Injury diagnoses		0-20	6
Fitness to work		one	6.1.6
	periods of time off work or on restricted work	0-3	7.2
Work details	help and contact	one	8

Table 2: Medical certificate request overview

1.2 VALIDATE AND MAP THE REQUEST

The rest of this document describes the validation rules and user-interface suggestions specific to this API. See the Core specification for all details not specified here.

MESSAGE SOURCE

2

2.1 PMS SOFTWARE NAME

API JSON	medicalCertificate/pmsSoftwareName	
Required?	Yes	
Note	Core	

2.2 PMS SOFTWARE VERSION

API JSON	medicalCertificate/pmsSoftwareVersion	
Required?	Yes	
Note	Core	

3 FORM

3.1 FORM NUMBER

The API constructs the form fields for the ACC18 XML, creating a unique identifier, medicalCertificateId.

The API stores form numbers in a database, and verifies that no form number is repeated for a given provider.

4 PROVIDER

The digital certificate identifies the provider.

4.1 PROVIDER'S IDENTIFIERS AND DECLARATION DATE

4.1.1 PROVID	DER IDENTIFIER		
API JSON	medicalCertifi	icate/pro	vider/details/providerId
Required?	Yes		
Data type	string		
Limit	1 - 8 characters		
Format	alphanumeric		
Note	A unique identifier	for the pro	vider, either the ACC number or the HPI number.
Error Condition		Code	Message
providerId not sup	pplied as Query params	400	Required String parameter providerId is not present.
providerId value is	s empty	400	getRealTimeClaimNumber.providerId: must not be blank
invalid format		400	This field can only contain letters and numbers.
Value has fewer the	nan 1 or more than 8	400	This value must be at least 1 and no more than 8 characters long.

4.1.2 PROVIDER'S TYPE

API JSON	medicalCertificate/provider/details/providerTypeCode	
Required?	Yes	
Note	Core	

4.1.3 PRACTICE NAME

API JSON	medicalCertificate/vendor/practiceName
Required?	Yes
Note	Core

4.1.4 ORGANISATION (VENDOR) NUMBER

API JSON	medicalCertificate/vendor/hpiOrganisationNumber
Required?	Yes
Note	Core (see Vendor)

4.1.5 FACIL	ITY	NUI	MΒ	ER
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API JSON	medicalCertificate/vendor/hpiFacilityNumber	
Required?	Optional	
Note	Core (see Vendor)	

4.2 PROVIDER'S NAME

4.2.1 PROVIDER'S FIRST NAME

API JSON	medicalCertificate/provider/details/firstName
Required?	Yes
Note	Core

4.2.2 PROVIDER'S MIDDLE NAME OR INITIALS

API JSON	medicalCertificate/provider/details/middleName	
Required?	Optional	
Note	Core	

4.2.3 PROVIDER'S FAMILY NAME

API JSON	medicalCertificate/provider/details/surname
Required?	Yes
Note	Core

4.3 PROVIDER'S ADDRESS

Although legacy systems allow two addresses, Residential and Postal, the API allows just one and makes it mandatory.

4.3.1 ADDRESS TYPE

API JSON	medicalCertificate/provider/address/type
Required?	Yes
Note	Core

4.3.2 ADDRESS LINE 1

API JSON	medicalCertificate/provider/address/line1
Required?	Yes
Note	Core

API JSON	medicalCertificate/provider/address/line2
Required?	Optional
Note	Core

4.3.4 SUBURB

API JSON	medicalCertificate/provider/address/suburb	
Required?	Optional	
Note	Core	

4.3.5 TOWN OR CITY

API JSON	medicalCertificate/provider/address/city
Required?	Yes
Note	Core

4.3.6 POSTCODE

API JSON	medicalCertificate/provider/address/postCode
Required?	Yes
Note	Core

4.3.7 COUNTRY

API JSON	medicalCertificate/provider/address/country
Required?	Yes
Note	Core

4.4 PROVIDER'S CONTACT DETAILS

4.4.1 PROVIDER'S EMAIL ADDRESS

API JSON	medicalCertificate/provider/contact/emailAddress
Required?	Optional
Note	Core

4.4.2 MOBILE PHONE NUMBER

API JSON	medicalCertificate/provider/contact/mobilePhone
Required?	Optional
Note	Core

4.4.3 WORK PHONE NUMBER

API JSON	medicalCertificate/provider/contact/workPhone
Required?	Optional
Note	Core

4.4.4 HOME PHONE NUMBER

API JSON	medicalCertificate/provider/contact/homePhone
Required?	Optional
Note	Core

4.5 DECLARATION DATE

4.5.1 PROVIDER'S DECLARATION DATE

API JSON	medicalCertificate/declaration/providerDeclaration
Required?	Optional
Note	See also Table 1.
	Core

PATIENT

5

5.1 CLAIM NUMBER

API JSON	medicalCertificate/claimNumber
Required?	Optional
Note	Core, section 4.4.1.
	The claim number is optional, in case the vendor doesn't yet know it.

5.2 PATIENT NAME AND DETAILS

5.2.1 NHI NUMBER

API JSON	medicalCertificate/patient/details/nhi
Required?	Optional
Note	Core

5.2.2 FIRST NAME

API JSON	medicalCertificate/patient/details/firstName
Required?	Yes
Note	Core

5.2.3 MIDDLE NAMES OR INITIALS

API JSON	medicalCertificate/patient/details/middleName
Required?	Optional
Note	Core

5.2.4 FAMILY NAME

API JSON	medicalCertificate/patient/details/surname
Required?	Yes
Note	Core

5.2.5 DATE OF BIRTH

API JSON	medicalCertificate/patient/details/dateOfBirth
Required?	Yes
Note	Core

5.2.6 DATE OF THE ACCIDENT (DATE OF INJURY)

API JSON	medicalCertificate/patient/details/accidentDate
Required?	Yes
Note	Core

5.3 PATIENT'S CONTACT DETAILS

5.3.1 EMAIL ADDRESS

API JSON	medicalCertificate/patient/contact/emailAddress
Required?	Optional
Note	Core

5.3.2 MOBILE PHONE NUMBER

API JSON	medicalCertificate/patient/contact/mobilePhone
Required?	Optional
Note	Core

5.3.3 WORK PHONE NUMBER

API JSON	medicalCertificate/patient/contact/workPhone
Required?	Optional
Note	Core

5.3.4 HOME PHONE NUMBER

API JSON	medicalCertificate/patient/contact/homePhone
Required?	Optional
Note	Core

5.4 PATIENT'S ADDRESS

API JSON	medicalCertificate/patient/address/type
Required?	Yes
Note	Core

5.4.2 ADDRESS LINE 1

API JSON	medicalCertificate/patient/address/line1
Required?	Yes
Note	Core

5.4.3 ADDRESS LINE 2

API JSON	medicalCertificate/patient/address/line2
Required?	Optional
Note	Core

5.4.4 SUBURB

API JSON	medicalCertificate/patient/address/suburb
Required?	Optional
Note	Core

5.4.5 TOWN OR CITY

API JSON	medicalCertificate/patient/address/city	
Required?	Required? Yes	
Note	Core	

5.4.6 POSTCODE

API JSON	medicalCertificate/patient/address/postCode
Required?	Yes
Note	Core

5.4.7 COUNTRY

API JSON	medicalCertificate/patient/address/country	
Required?	Yes	
Note	Core	

INJURY DIAGNOSES

6.1 INJURY DIAGNOSIS

6

API JSON	medicalCertificate/diagnosis
Required?	Yes
Limit	0-20 diagnoses
Note	If this component is present, it must include at least one injury diagnosis.

Error condition	Code	Message
20 diagnoses already present	400	A medical certificate or change of diagnosis cannot include more than 20 diagnoses.

6.1.1 DIAGNOSIS CODING SYSTEM

API JSON	medicalCertificate/diagnosis/diagnosisCodeType
Note	Core

6.1.2 DIAGNOSIS CODE

API JSON	medicalCertificate/diagnosis/diagnosisCode
Note	The Claim API allows 20 characters. For coding system 1 (Read code or SNOMED):
	A SNOMED code is too long for the ACC18 DiagnosisCode, but the validated, translated request has the translated read code, which is only 5 characters.
	Core

6.1.3 DIAGNOSIS DESCRIPTION

API JSON	medicalCertificate/diagnosis/diagnosisDescription
Note	If a SNOMED code is entered, and the SNOMED->read code translation succeeds, the content of this field is replaced (possibly truncated).
	Core

6.1.4 LATERALITY CODE

API JSON	medicalCertificate/diagnosis/diagnosisSide
Note	Core

6.1.5 DIAGNOSIS COMMENT

API JSON	medicalCertificate/diagnosis/diagnosisComment	
Required?	Optional	
Note	Core	

6.1.6 DIAGNOSIS ACTION

API JSON	medicalCertificate/diagnosis/diagnosisAction	
Required?	Yes	
Note	Core	

6.1.7 PRIMARY DIAGNOSIS INDICATOR

API JSON	medicalCertificate/diagnosis/primaryDiagnosisIndicator
Required?	Yes
Note	Core

6.1.8 DIAGNOSIS DATE

The API sets this to the current date.

7 FITNESS FOR WORK

7.1 BACKGROUND

The Claim and MedCert APIs both accept two kinds of time period, when a patient either cannot work, or can work only with restrictions. As required, the APIs define these periods as follows:

Work capacity setting	Claim	MedCert
Maximum number of time periods	2	3
time off work	0 or 1 period allowed	0 or 1 period allowed
specified by	start date + number of days	start and end dates
other options	-	comment
time on restricted work	0 or 1 period allowed	0, 1, or 2 periods allowed
specified by	start and end dates	start and end dates
other options	alternative work type code	type (enum—not code table)
	physical restrictions (11), with one comment included	physical restrictions (11), comment not included
	hours per day (integer)	hours per day (decimal)
	(days per week assumed)	days per week
	-	other comment
Maximum combined time, in days	14	no fixed limit

Table 3: Work capacity variations

For a medical certificate, these are the two kinds of limited-work periods:

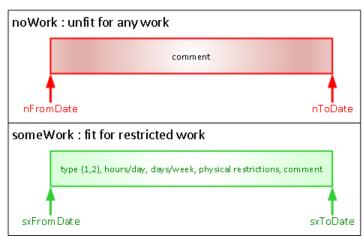


Figure 1: Medical certificate work capacity time periods

The limited-work time periods can occur in any order, and:

- are contiguous (no overlaps, no gaps)
- start no earlier than the accident date
- end on a day before the patient returns to normal work.

The medical certificate API allows up to three time periods of time off work or on restricted work, unconditionally. That is, all periods are optional, assuming that if no period of time off work or time on restricted work is specified, the patient is fit to resume normal work the next day.

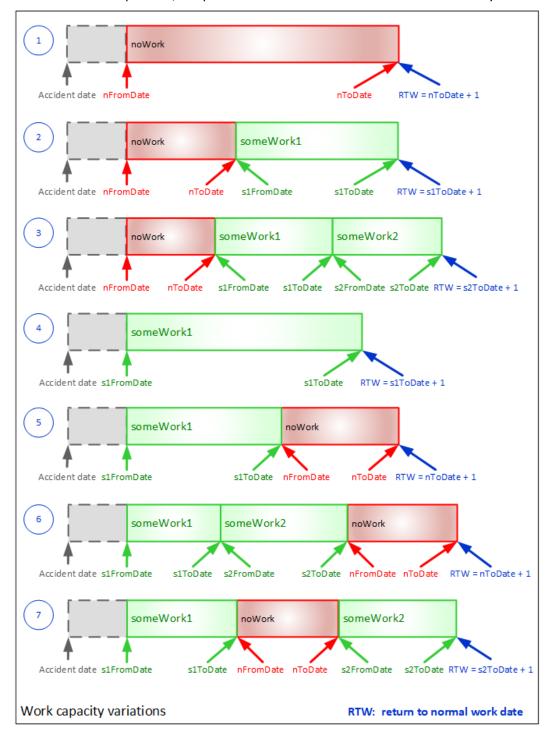


Figure 2: Order of one or more time periods

This means that the following rules apply:

Rules	See
 every fromDate >= the accident date 	7.2.2
2. if there are two periods, the second fromDate = the first toDate + 1 day	7.2.2
3. if there are three periods, the third fromDate = the second toDate + 1 day	7.2.2
4. a toDate >= the fromDate for that period	7.2.3
(a period of 1 day would make them equal)	
5. the return to normal work date is optional	7.3
if specified, it must be after the latest incapacity period toDate	

Table 4: Date rules for the work capacity time periods

In the Claim API, fitness for work applies to patients with a given employment status, who cannot resume normal work.

The medical certificate schema has no information about employment, and no question about resuming normal work. It prompts unconditionally for up to three time periods of time off work or on restricted work.

That is, all periods are optional, assuming that if no period of time off work or time on restricted work is specified, the patient is fit to resume normal work the next day.

No assumption is made about the type or date order of these periods.

To start, set initial counters, used only by the API:

- noWorkCount = 0
- someWorkCount = 0.

7.2 WORK CAPACITY PERIOD

If a period is defined, all its elements are required.

7.2.1 TYPE OF	INCAPACITY			
API JSON	medicalCertificate/workCapacity/incapacityType			
Required?	Yes	Yes		
Note	See also the core specifications			
Error condition		Code	Message	
Fullyunfitforwork is selected and noWorkCount > 1		400	You can only propose one time period when the patient is fully unfit for work.	
If Fitforselectedwork is selected and someWorkCount > 2		400	You can only propose two time periods when the patient is fit for selected work.	

TE			
medicalCertificatomDate	te/workC	apacity/incapacity/incapacityDateRange/fr	
Yes			
See also the core specifications			
	Code	Message	
ate (in date order) is rliest to date + 1 day	400	The start date of the second period must be the day after the end date of the earliest period.	
e (in date order) is not	400	The start date of the last period must be the day after the end date of the middle period.	
	medicalCertificat omDate Yes See also the core special of the core o	medicalCertificate/workComDate Yes See also the core specification Code ate (in date order) is 400 rliest to date + 1 day e (in date order) is not 400	

7.2.3	END DATE	
API JSC	DN	<pre>medicalCertificate/workCapacity/incapacity/incapacityDateRange/to Date</pre>
Require	ed?	Yes
Note		Core

7.2.4 COMMENT	FOR AN OFF-WC	RK PERIO				
API JSON	medicalCertifi	medicalCertificate/workCapacity/incapacity/incapacityComments				
UI suggestion	Fully unfitcomment					
Required?	Required if Fully	Required if Fullyunfitforwork is true, otherwise not permitted				
Data type	string					
Limit	1-255 characters					
Note	This comment is only for an off-work period, and is mandatory.					
Error condition		Code	Message			
The incapacity type Fullyunfitforwor not present	•	400	This field is required if the patient is fully unfit for work.			
The incapacity type Fitforselectedwo present	•	400	This field is not allowed if the patient is fit for selected work.			

7.2.5 COMMEN	T FOR A RESTRICT	ED-WORK	PERIOD	
API JSON		<pre>medicalCertificate/workCapacity/incapacity/selectedAlternativeWor krestrictionComment</pre>		
UI suggestion	Fit for some work	Fit for some workcomment		
Required?	Optional if Fitfo	Optional if Fitforselectedwork is true, otherwise not permitted		
Data type	string			
Note				
Error condition		Code	Message	
The incapacity type Fullyunfitforwor present	•	400	This field is only allowed when the patient is fit for selected work.	

7.2.6 HOURS F	PER DAY				
API JSON		<pre>medicalCertificate/workCapacity/incapacity/selectedAlternativeWor k/restrictedHoursPerDay</pre>			
UI suggestion	The patient is fit to	o work X h	nours per day		
Required?	Optional				
Data type	decimal	decimal			
Range	0.50-16.00	0.50-16.00			
Note					
Error condition		Code	Message		
Invalid format		400	This value must be a decimal number.		
	work is true and this an 2 decimal places, ange	400	When the patient is fit for selected work, this value must be a number with two decimal places. It must be at least half an hour, 0.50, and no more than 16.00 hours.		
Fullyunfitforwo	ork is true and this	400	This field is only allowed when the patient is fit for selected work.		

7.2.7	DVAC	DFR	WEEK
1.2.1	DAIS	FEN	

API JSON	<pre>medicalCertificate/workCapacity/incapacity/selectedAlternativeWo k/restrictedDaysPerWeek</pre>	
UI suggestion	The patient is fit to work X days per week	
Required?	Optional	
Data type	integer	
Range	1-7	

Note

Error condition	Code	Message
Fitforselectedwork is true, and the value is not between 1 and 7 inclusive	400	When the patient is fit for selected work, this value must be a whole number, from 1 to 7 inclusive.
Fullyunfitforwork is true and this field is present	400	This field is only allowed when the patient is fit for selected work.

7.2.8 PHYSICAL R	ESTRICTIONS		
API JSON	<pre>medicalCertificate/workCapacity/incapacity/selectedAlternativeWor k/physicalRestrictions/restriction</pre>		
UI suggestion	Physical restrictions, if rele	evant	
Required?	Optional if Fitforselecte	edwork is t	rue, otherwise not permitted.
Data type	string		
Format	List: (Lifting, Posture, Heavy Physical, Repetition, Vibration, Temperature, Driving, Prolonged Sitting, Prolonged Walking, Prolonged Standing, Other)		
Note	Any of the listed items can be selected once, up to 11 choices.		
Error condition		Code	Message
Fullyunfitforwork at least one restriction	is true for this period but n is present	400	This field is only allowed when the patient is fit for selected work.
Value not in the enur	n list	400	This value must be one of [Other, Prolonged Walking, Vibration, Prolonged Sitting, Driving, Posture, Heavy Physical, Repetition, Temperature, Lifting, Prolonged Standing].

			TURN TO NORMAL WORK	
API JSON	medicalCertificate/workCapacity/returnToNormalWorkDate			
Required?	no			
Format	YYYY-MM-DD			
Data type				
Note	The date on which the pa (see the notes below Tab	•	pected to return to normal work duties without restriction	
Note Error condition	·	•	pected to return to normal work duties without restriction Message	
Error condition	·	ole 4).		

7.4 REVIEW DATE

Date is the current date or earlier		400	Enter a date later than today.		
Error condition		Code	Message		
	See also the core specifications				
Note	The date when ACC sh expected.	ould check w	whether the patient is recovering as		
Format	YYYY-MM-DD				
Data type	string date				
Required?	Optional				
UI suggestion	Next visit to provider date				
API JSON	medicalCertificate/workCapacity/reviewIncapacityDate				

HELP AND CONTACT DETAILS

8.1 RETURNING TO WORK ASSISTANCE

8

API JSON	medicalCertificate/workCapacity/returnToWork/assistanceRequired				
UI suggestion	Is return to work assistance required?				
Required?	Yes	Yes			
Data type	string	string			
Format	enum (False, True)				
Note	The question in the legacy user interface is 'Return to work assistance required Yes/No'.				
Error condition		Code	Message		
Value not in the enum list		400	This value must be one of [False, True].		

API JSON	<pre>medicalCertificate/workCapacity/returnToWork/assistanceType</pre>				
UI suggestion	Support needed to stay at work or return to work, or Clinical review of the patient's fitness for work needed				
Required?	Required if assis	Required if assistanceRequired is true;			
	otherwise not permitted				
Data type string					
Format	enum (needSupport, needClinicalReview)		inicalReview)		
Note	The legacy user interface allows exactly one of the following options to be ticked:				
Error condition		Code	Message		
	assistanceRequired is true and this field is not present				
		400	This field is required when assistanceRequired is true.		
		400	·		

8.2 HELP FOR THE PATIENT

8.2.1 WHAT HE	ELP THE PATIENT NEEDS			
APIJSON medicalCertificate/workCapacity/accAssistance/issuesDe				
UI suggestion What complications or other issues are affecting recovery or rehabilitation?				
Required? Optional				
Data type string				
Limit	imit 1-255			
Note	'MakingExpectedProgress' is true if the patient is recovering as expected, and is exclusive with issuesDetails.			

8.2.2 FURTHER	R COMMENT
API JSON	medicalCertificate/workCapacity/accAssistance/otherComments
UI suggestion	What other assistance is needed that the patient should discuss with a case manager? (for instance equipment, home help, transport)
Required?	Optional
Data type	string
Limit	1-255 characters
Note	The legacy user interface question is about 'other assistance' Y/N question).
	This field is available whether makingExpectedProgress is true or false.

8.3 CONTACT THE PROVIDER

3.3.1 WHETHEI	R ACC SHOULD CON	NTACT THI	E PROVIDER	
API JSON	medicalCertific	medicalCertificate/workCapacity/contactRequired		
UI suggestion	ACC to contact me	ACC to contact me		
Required?	Yes	Yes		
Data type	string			
Format	enum (False, True)			
Note	True if the provider wants an ACC case manager to make contact			
Error condition		Code	Message	
Value not in the er	num list	400	This value must be one of [False, True].	

8.3.2 WHO SHOULD MAKE CONTACT

The API sets the value of this field to 'Case Manager' in all cases:

 ${\tt MedicalCertificate/WorkDetail/AdditionalWorkDetail/CaseManagerContact/ContactAppointment/ContactPerson}$

8.3.3 WHEN ACC	SHOULD CONTACT	THE PRO	VIDER	
API JSON	medicalCertificate/workCapacity/accContact/anyDay			
UI suggestion	Any day			
Required?	Required if WorkCapacity/contactRequired is true			
Data type	string			
Format	enum (False, True)			
Note	True if the provider has chosen 'any day'			
Error condition		Code	Message	
contactRequired is false but this field is present		400	This field is only allowed if contactRequired is true.	
contactRequired is not in the enum list	true but this value is	400	This value must be one of [False, True].	

			TAGE THE DROVIDED	
3.3.4 ON WHI	CH DAY OR DAYS ACC SHO	OULD CON	TTACT THE PROVIDER	
API JSON	medicalCertificate/w	medicalCertificate/workCapacity/accContact/preferredContactDay		
UI suggestion	Specific weekday(s)			
Required?	Required if:			
	Not permitted if contact	Required	is false or anyDay is true.	
Data type	string			
Format	list: Monday, Tuesday, V	list: Monday, Tuesday, Wednesday, Thursday, Friday		
Note	At least one day must be	selected,	more than one may be selected	
Error condition		Code	Message	
contactRequired	d is false but a list ed	400	This field is only allowed if contactRequired is true.	
anyDay is true but a list item is selected		400	This field is not allowed when anyDay is true.	
contactRequired is true and anyDay is false, but no list item is selected		400	At least one of [Monday, Tuesday, Wednesday, Thursday, Friday] must be selected.	

8.3.5 CONTACT COMMENTS					
APIJSON medicalCertific	medicalCertificate/workCapacity/accContact/contactComments				
UI suggestion Contact method, t	Contact method, time, or message				
Required? Optional if contact	Optional if contactRequired is true				
Data type string	string				
Limit 1-255 characters	1-255 characters				
Note The user interface	The user interface question is about 'contact method'.				
Error condition	Code	Message			
contactRequired is false but this field is present	400	This field is only allowed if contactRequired is true.			