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He Whakaora.
prevention. care. recovery.

Digital Operations

Dear PMS Vendor,

Extra support for ACC Allied Health patients impacted by Cyclone Gabrielle

Kia ora e te whānau

This message is relevant for:

Physiotherapists, Osteopaths, Chiropractors, Occupational Therapists, Podiatrists and Hand Therapists in the Northland, Hawke's Bay and Tairāwhiti regions.

Following Cyclone Gabrielle and other recent adverse weather events, ACC clients in Hawke's Bay, Tairāwhiti and Northland needing medical support from Allied Health Services will have their co-payment cost covered by us.

We will also cover the cost for any clients who normally live in Hawke's Bay, Tairāwhiti and Northland but have had to move somewhere else because of the impact of the adverse weather events, and subsequently require health care support as a casual patient from an Allied Health provider. This will also be from 19 February to 19 March 2023. Allied Health providers are aware of this.

What you need to know

New Codes: [PMS code list v17_04_02_March_23.xlsx](#)

Amount: \$40.25 including GST (\$35 excluding GST) per visit

Valid: From 19 February to 19 March 2023

Your support teams may experience an influx of requests from your Allied Health customers in the Hawke's Bay, Tairāwhiti and Northland regions. They might require assistance with adding new ACC invoice service item codes into their system, as our messaging is directing providers to contact their PMS Vendor Support team if they need any help with this.

We know this is a big ask but we thank you for previously being so responsive in supporting your customers to assist their patients during these difficult times.

If you have any questions, please contact DigitalOperations@acc.co.nz

Ngā mihi
Marie Mamea-Crawford
ACC Digital Operations