



He Kōwhiri. He Manaaki.
He Whakaora.
prevention. care. recovery.

Digital Operations

Kia ora PMS Vendors,

Last week, we informed specific vendors of ACC's support to their Primary Care customers in the Hawke's Bay and Gisborne areas.

This message is now extended to all PMS Vendors, as your customers may seek your assistance to introduce this new ACC invoice service item code to their system.

New Code:	GENE
Contract Number:	80 (GP), 56 (Nurse), 56A (Nurse Practitioner) or Urgent Care
Amount:	up to \$57.50 including GST (\$50 excluding GST) per visit
Valid:	Hawke's Bay & Gisborne 19 February 2023 to 19 March 2023 Northland 25 February 2023 to 19 March 2023

Following Cyclone Gabrielle, ACC clients in these areas needing access to primary care for all injury-related general practice and urgent care clinic visits, will have their co-payment cost covered by ACC.

ACC will also cover co-payments for anyone from Hawke's Bay, Gisborne or Northland, who has been displaced due to the recent weather events, and who seek medical help outside of their regions. PHO's and Urgent Care Clinics have been advised of the above.

Your support teams may experience an influx of requests from your primary care customers seeking assistance with adding a new ACC invoice service item code into their system, as ACC messaging is directing providers to contact their PMS vendor support team if they require assistance with this.

This extra payment is in addition to usual consult fees.

Thank you for your past responsiveness in supporting your customers to assist their patients during these difficult times.

If you have any questions regarding this email, please contact DigitalOperations@acc.co.nz

Ngā mihi,

ACC Digital Operations